

ANNUAL
REPORT
02/03

COLLEGE OF
PHARMACISTS
OF BRITISH
COLUMBIA

112th

Annual Meeting
College of Pharmacists
of British Columbia

November 29, 2003

Sheraton Guildford Hotel

Surrey, B.C.

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This 02/03 Annual Report presents highlights of initiatives in the CPBC fiscal year, March 1, 2002 to February 28, 2003.

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PRESIDENT'S MESSAGE

As your President, my mission statement is, "To positively support the pharmacists of B.C. in achieving safe and effective practice outcomes for the people of British Columbia." I believe this approach leads to the best outcomes for both the pharmacists and the people of B.C. The College Council has embraced this intent in many of the decisions made this year.

According to the Ipsos-Reid survey, nobody is more trusted by the Canadian population than the friendly neighbourhood pharmacist. As a matter of fact, no fewer than 91 per cent of respondents gave pharmacists top marks. Honesty, integrity and reliability are the three qualities that Canadians say help them decide how much they trust a job category. With an endorsement like that, we can be very proud of ourselves. To achieve that kind of position in the eyes of the public, we have had to consistently provide quality practice outcomes and service across the entire profession. Let's all give ourselves a pat on the back for receiving this honour.

TechWise - Each year the Councillors identify a project to work on together, in addition to the regular activities and projects that are being done by College staff and committees to further our goals. This year the topic of pharmacy technicians and how they can help reduce pharmacists' workload was selected. Some tools and resources were developed to assist pharmacists with assessing the capabilities of pharmacy technicians at the time of hiring and to help expand the role of currently employed technicians. These will be mailed out to the membership in the early summer of 2003.

PDAP - The Board of Examiners and the Learning and Practice Portfolio Committee members worked during the past year to create a new program that addresses the concerns expressed previously by pharmacists regarding a continuing competency program. The new program is called the Professional Development and Assessment Program. It is much simpler but still offers a choice of tools. The program is being rolled out with a series of orientation sessions in the Spring of 2003.

Health Professions Act - The government has decided to bring our profession under the umbrella of the *Health Professions Act*, along with the College of Physicians and Surgeons, the College of Dental Surgeons and the Registered Nurses Association of B.C. While some of the other groups are concerned about the practical implications of this transition, we are supporting the move to a new regulatory framework, foreseeing the potential it has to reduce the regulations affecting pharmacy practice.

Other issues discussed by the Council included PharmaNet identification requirements, emergency prescription refills, and centralized prescription processing.

On behalf of the Council, I would like to thank our Registrar, Linda Lytle, and her staff for their dedication and efforts in representing the profession. Similarly, Council members have demonstrated a commitment to listening and supporting the membership. Pharmacists also participated fully, making your concerns heard and helping simplify and problem-solve the issues that the profession faces on a day-to-day basis.

It has been my pleasure to serve as your President for the past year. I am looking forward to my next year of supporting you in achieving safe and effective pharmacy practice outcomes for the people of British Columbia.

ERICA GREGORY
President

MISSION AND VALUES

The College of Pharmacists of British Columbia is the provincial regulatory authority for the profession of pharmacy and its practice environment, obtaining authority from the *Pharmacists, Pharmacy Operations and Drug Scheduling Act*. The College is responsible for the administration of the *Act* and is accountable to the public.

The mission of the College is to ensure British Columbia pharmacists provide safe and effective pharmacy care to help people achieve better health.

The College works closely with other organizations in meeting its mission and values.

The College is responsible for:

- Assessments, registration and licensing
- Interpretation of the *Pharmacists, Pharmacy Operations and Drug Scheduling Act* and Bylaws, including ethical and promotional issues
- Patient, practitioner and other complaints and inquiries
- Practice standards and guidelines

The College values:

- Optimal standards of pharmacy practice and ethics
- Ensuring the safe, rational and effective use of pharmaceuticals
- Integrity and honesty in all that we do
- Commitment to learning and openness to change
- An open and transparent approach to how we conduct our activities
- Accountability to the public
- The integral role of the pharmacist in the health care system
- Fulfilling our responsibility to our members and treating them with respect and dignity

2002-2003 ACHIEVEMENTS

GENERAL COMMUNICATIONS

- Continued implementation of activities identified in the Communications Plan to provide enhanced practice support, improved communications, more member involvement, more collaborative efforts with UBC and the BCPhA, a positive public image of the pharmacy profession, and improved public access to pharmaceutical information
- Made a presentation to the Select Standing Committee on Finance and Government Services to raise government awareness of pharmacists' concerns and the role of the College, and to build a stronger relationship with the provincial government
- Invited interested pharmacists to be trained as media contact people as part of the College's proactive media relations and public outreach efforts

- Collaborated with the BCPhA to sponsor the fall 2002 *Our Parents Show*, later cancelled by the show's marketing firm
- Clarified for members the College's budgeting process and the Council's considerations in approving the 2002-03 fiscal year budget
- Set up video-conferencing for the 2002 College AGM, later cancelled due to low registration at the remote sites
- Provided updates in the *Bulletin* on follow-up activities to the Consultation Project
- Distributed new *FYI* information publications on key topics of interest to pharmacists and the profession
- Redesigned the *Bulletin* and added new Q&A, committee/volunteering profile, and Health Canada advisories columns to the publication
- Offered members a new service to electronically access the *Bulletin* newsletter and its inserts

2002-2003 ACHIEVEMENTS - cont'd

ELECTRONIC COMMUNICATIONS

- Redesigned and reorganized the College web site with a design consultant, based on input from the Consultation Project, to provide easy access to current information and enhance communication with members and the public
- Launched the new College web site in May 2002, with 32,000 "hits" received that month, increasing to 250,000 hits in March 2003
- Continued planning further College web site enhancements (e.g. expanding links and interactive tools, instructions for use)
- Informed members of the redesigned NAPRA web site to maximize member access to regulatory, drug and resource information
- Worked with NAPRA to promote its web-based email service (webmail) for CPBC members and to fine-tune the delivery system
- Began the College web site's interactive Phase Two in fall 2003, providing interactive surveys and initial forms for members' completion

MEMBER RESOURCES

- Completed a review of the role of practice consultants, identifying four elements that make up their job, and placing more emphasis on practice support versus inspection
- Enhanced the practice support telephone service at the College, renaming it the OnCall Pharmacist Information Line, and providing phone staff Monday to Friday, 8:30 am to 5 pm via a toll-free number
- Promoted MentorLink offered by the College to any member who needs professional development and peer mentoring to strengthen their pharmacy practice
- Provided a Manager's Audit to all pharmacies to help managers examine their pharmacies and practices
- Streamlined the Community Pharmacy Reference Library List, expanded the range of acceptable editions for some of the publications, provided supplier contact information, and revised the format for easy access via the College web site

- Informed pharmacists of notification and documentation requirements for pharmacy openings and renovations, and made a resource package available
- Provided a one-time grant of \$50,000 to the Continuing Pharmacy Education division to ensure adequate staffing and resources, making Council confident that a wide range of professional development activities and continuing education courses will continue to be available to pharmacists
- Profiled the efforts and names of Continuing Pharmacy Education Regional Coordinators, and invited interested pharmacists to become coordinators for three regions
- Promoted the Continuing Pharmacy Education Calendars and upcoming events

TECHWISE PROJECT

- Compiled a list of ideas by Council members for addressing Council's goal to find ways to enhance the role of pharmacy technicians to ease the pressure on front-line pharmacists
- Began the first stage of the TechWise Project, with Councillors completing individual information-gathering assignments, (e.g. addressing pharmacy technician training program curricula, national efforts to create an accreditation for pharmacy technician training programs, provinces' initiatives, and other major efforts by national organizations to create policies and programs to involve technicians in more dispensary activities)
- Reported in the *Bulletin* about the lack of standardized training and provided tips for measuring the skills of job-hunting pharmacy technicians
- Distributed a two-page Community Pharmacy Technician Survey to community pharmacies across the province via mail and on the College web site
- Compiled survey input from 300 pharmacy technicians in more than 56 communities to determine exactly what pharmacy technicians do in their daily practice - a first step in developing pharmacy technician guidelines for pharmacists and pharmacy managers
- Conducted a half-day workshop with Council to develop tools to assist pharmacists and pharmacy managers with assessing the capabilities of pharmacy technicians at the time of hiring and to help expand the role of currently employed technicians

PHARMACIST LABOUR SHORTAGE

- Continued the joint College and BCPhA Pharmacist Workforce Task Group to explore ways to address the demand for pharmacists
- Registered 74 out-of-province pharmacists under the Mutual Recognition Agreement (MRA)
- Endorsed the UBC Faculty of Pharmaceutical Sciences' plan to develop a fast-track degree program
- Undertook a second "Community Pharmacy Workforce Survey Project" with the BCPhA and UBC to quantify the reported shortage of community pharmacists in B.C.
- Reported the workforce survey results in the *Bulletin* and on the College web site
- Began working with the Ministry of Health to make it easier for qualified pharmacists from other countries to receive a license in B.C.
- Supported NAPRA's efforts to expedite the licensing of U.S.-trained pharmacists in Canada

FRAMEWORK OF PROFESSIONAL PRACTICE (FPP) AND PROFESSIONAL DEVELOPMENT AND ASSESSMENT PROGRAM (PDAP)

- Formed a working group of eight pharmacists from different practices to conduct a systematic review of the FPP, with the goal to revamp the FPP so that it reflects day-to-day practice and provides a foundation for all College programs and a new framework for the pharmacy site visits process
- Held two one-day meetings with the FPP working group, with the group endorsing the basic structure of the FPP, recommending changes relating to drug distribution, education and research, and identifying five key roles to define a pharmacist
- Completed a new draft FPP based on the working group's input, and mailed it and a validation survey to 350 randomly selected pharmacists, and also posted the draft and survey on the College web site for all pharmacists to review and comment on
- Formed two validation panels of 24 practising pharmacists to review practice indicators and knowledge specifications in the FPP

- Fine-tuned the FPP document based on the validation process and survey input, creating a final draft for approval by the Board of Examiners
- Completed planning of a new Professional Development and Assessment Program, building on two years of consultation and the revised FPP to develop a new assessment option, the Learning and Practice Portfolio (LPP), while retaining the popular Knowledge Assessment (KA) exam from the ^{BC}C.A.R.E. Program
- Began reviewing NAPRA's National Model Continuing Competence Program, studying ways to adapt the model to work with the College's FPP and PDAP

ADVANCED PRACTITIONER CREDENTIALING (APC)

- Continued work on the Advanced Practitioner Credentialing Project, examining how to develop a voluntary process to recognize pharmacists, who have the qualifications and have met set standards in a specific practice area, as qualified in a particular area of practice
- Completed, via the APC Committee:
 - a review of responses from pharmacists to the APC survey circulated at the B.C. Pharmacy Conference
 - meetings with directors and managers of hospital and community pharmacies
 - a review of material from the Health Professions Council of B.C., and of similar processes already used by other organizations
- Distributed a questionnaire in the *Bulletin* about specialty training and time spent in a specialty practice area
- Selected four specialty areas to consider for APC: anticoagulation management, asthma management, diabetes management, and advanced pharmacotherapy management
- Began working with pharmacists who expressed interest in the specialty areas to develop criteria and determine the education and skills required for credentialing in these areas
- Formed Specialty Councils with a dozen pharmacists and physicians to develop APC competency statements and determine services that can be safely and effectively provided
- Began working closely with UBC Continuing Pharmacy Education and the Faculty of Pharmaceutical Sciences to integrate education programs and credentialing

RESTRICTED TOBACCO SALES

- Responded in writing from College President Erica Gregory to an inquiry from the Minister of Health Planning Sindi Hawkins on how restrictions would work
- Held frank discussions with Registrar Linda Lytle, Deputy Registrar Brenda Osmond, Deputy Minister of Health Dr. Penny Ballem and other senior government officials to provide more information on the economic impact of a tobacco ban

- Revised the pharmacy tobacco sales policy to read:
The College will work to convince the provincial government to make legislative change concerning the sale of tobacco products from pharmacies, including implementation of the following bylaw:

A licensed pharmacy must not be located in an establishment where tobacco products are sold from:

- 1) the pharmacy, or
 - 2) any part of the establishment where goods or services are sold or offered for sale to the public, or
 - 3) any part of the establishment where goods or services are sold or offered for sale to the public and where customers of the pharmacy can pass into the establishment directly or by the use of a corridor or area used exclusively to connect the pharmacy and the establishment
- Held a presentation and discussion with Dr. Penny Ballem at a Council meeting, with the Deputy Minister encouraging the College to build a strong business case for banning tobacco sales in pharmacies
 - Asked pharmacists via the *Bulletin* to contact the College with any information on the effect of removing tobacco from their pharmacies, or with any concerns about a tobacco sales ban
 - Wrote to every pharmacy manager in communities with only one retail pharmacy to receive their views on removing tobacco from their stores and strategies to replace tobacco revenues
 - Compiled the economic data and other input from these pharmacy managers into a report to the provincial government, "The Case for Implementing a Ban of Tobacco Products in British Columbia"
 - Provided a "FYI: Tobacco-Free Pharmacies" publication to pharmacists via mail and the College web site to provide additional information on the tobacco sales issue

MARIJUANA USE

- Informed pharmacists of the *Marijuana Medical Access Regulations* which came into effect July 2001 as an amendment to the *Narcotic Control Regulations*, noting that pharmacists are not directly affected as the regulations currently address personal possession and production of marijuana only

EMERGENCY CONTRACEPTION INITIATIVE

- Continued supporting the Ministry of Health's communication efforts (e.g. registry, web site, toll-free telephone number, posters, flyers) to promote the EC program to pharmacists and the public
- Continued informing pharmacists interested in independently prescribing EC of the need to take the approved training program and register with the College as a prescriber
- Completion on December 31, 2002 of the data collection period for the two-year research project by COPE at UBC to evaluate the impact and outcomes of the EC expanded access program
- Informed pharmacists that as of January 1, 2003, it is no longer necessary to fax the Informed Consent for Emergency Contraception form to the College office

PHARMANET

- Discontinued the PharmaNet Users Group due to the minimal number of PharmaNet problems needing to be addressed
- Promoted other channels available to pharmacists to communicate any concerns that may arise about PharmaNet
- Clarified for pharmacists the PharmaNet policy for record access, noting what kinds of accesses to patient records are acceptable and providing examples

2002-2003 ACHIEVEMENTS - cont'd

REGULATIONS

- Created three new Council outcome goals for helping pharmacists maintain their professional independence and autonomy, to be used by staff in the development of College programs and activities
- Requested pharmacists' suggestions for simplifying regulations and for possible shifts in drug scheduling in an effort to support outcomes-based pharmacy practice and the government's initiatives to reduce regulations
- Prepared a report on the "pros and cons" of possibly being regulated under the *Health Professions Act* (HPA) and reviewed information from other provincial regulatory organizations governed by the HPA and/or focusing on outcomes
- Heard from the Minister of Health Planning that plans are under way to bring the profession of pharmacy under the umbrella of the HPA, along with medicine, nursing and dentistry
- Supported the move toward reduced regulations and a new regulatory framework under the HPA, and planned to review legislative details at future Council meetings

BYLAW AND POLICY REVIEWS

- Finalized policy statements and guidelines on professional boundaries, workload and working conditions, incorporating pharmacists' input
- Decided not to develop new policies for international prescription service (IPS), but clarified the need for IPS pharmacy service providers to comply with all aspects of the current standards of practice, legislated requirements, and Professional Practice Policy 48
- Reviewed concerns about specialized drug product compounding practices, deciding not to develop guidelines but reminding pharmacists to advise their patients about the level of safety and effectiveness information so they can make an informed decision about use of the product
- Approved a policy to allow transmission of certain prescriptions from a prescriber's computer to a pharmacy's fax machine
- Approved a new policy to permit centralized prescription processing (central fill)

- Changed the retention requirement for records of discipline hearings
- Developed guidelines for pharmacists concerning the endorsement of products
- Amended Bylaw 5 30(2)(e) to remove the requirement for a typewriter to be available in pharmacies
- Clarified the impact of government changes to the *Community Care Facilities Act* for long-term care facilities
- Reconfirmed the Verbal Orders policy regarding the dispensing of prescriptions for a resident of a licensed care facility or home when transmitted by a nurse at that facility
- Removed amiodarone products from the list of noninterchangeable drugs
- Amended the Drug Schedules for oral formulations of ibuprofen - ibuprofen greater than 400 mg per dosage form is Schedule **I**, greater than 200 mg up to and including 400 mg per dosage form is Schedule **III**, and 200 mg or less per dosage form is Unscheduled

EFFORTS WITH OTHER ORGANIZATIONS

- Presented highlights of NAPRA's annual meeting and key initiatives in the *CPBC Bulletin*, and notified pharmacists that NAPRA's *Outlook* newsletter will now only be available via the NAPRA web site
- Approved the provision of registration and employment status information from our member database to the Provider Registry System (PRS) being undertaken by the Western Health Information Collaborative (WHIC), and informed pharmacists of the PRS initiative by the four western provinces
- Continued to endorse and promote the Ministry of Health's B.C. HealthGuide Program designed to enhance the public's access to health care information and assist consumers in obtaining appropriate care
- Profiled the B.C. Cancer Agency's new Pharmacy Communities Oncology Network (CON) Educators initiative, introducing the CON Educators in each of the four regional cancer centres and their upcoming activities
- Provided information on the Framework for Women-Centred Health, overseen by the Vancouver Coastal Health Authority, and how its elements can be used to incorporate women-centred principles into health practices

2002-2003 ACHIEVEMENTS - cont'd

EFFORTS WITH OTHER ORGANIZATIONS - cont'd

- Posted Health Canada Drug Advisories in the *Bulletin* and on the CPBC web site
- Clarified the requirements of Health Canada's Special Access Programme for hospital and community pharmacies and physicians
- Informed pharmacists of benzathine penicillin being brought into Canada under the Special Access Programme of the Health Protection Branch for the treatment of syphilis only, and of the necessary information requirements
- Clarified prescribing privileges for medical residents, directing resident inquiries to the CPSBC
- Promoted the new Mentorship Program of the CSHP - B.C. Branch
- Requested information from pharmacists on missing years of Past-Presidents for the B.C. Branch of the CSHP
- Congratulated participants of the 2002 Hospital Pharmacy Residency Program and notified pharmacists of the 2003 program, participating sites and application process
- Invited interested pharmacists to apply to be assessors for the PEBC Qualifying Examination - Part II (OSCE)
- Invited pharmacists to participate in the Health Canada study, supported by the B.C. Collaborative Pharmacist Research Network, to monitor the outcomes of patients who receive a bisphosphonate prescription for the first time
- Notified pharmacists of Community Pharmacy Research Grants from the Canadian Foundation for Pharmacy
- Printed articles in the *Bulletin* newsletter from dental health organizations to encourage pharmacists to support dental health initiatives
- Informed pharmacists of the new MedicAlert pamphlet and enrollment form
- Outlined new resource material available for pharmacy career presentations from the Canadian Foundation of Pharmacy and the Canadian Pharmacists Association

OPERATIONAL OVERVIEW

COLLEGE REGISTRATIONS AND LICENSES

Overall College membership was 3,523 in 2002-03. This is an increase of 128 members from 2001-02. UBC student membership was 555 (up from 493 in 2001-02), and out-of-province/outside Canada membership was 73 (down from 78 in 2001-02).

A total of 879 pharmacies were licensed in 2002-03, a 1.5% increase from 2001-02. This included 31 pharmacy openings and 24 pharmacy closures.

In 2002-03, 74 candidates registered with the College through the terms of the Mutual Recognition Agreement.

ASSESSMENTS

In 2002, 30 candidates wrote the OSCE assessment. Eleven candidates were successful (37%).

In 2002-03, 223 candidates participated in one of three scheduled jurisprudence exams, with 206 successful (92%).

One hundred and fifty-six UBC students completed English Language Proficiency interviews in 2002-03, with 156 successful candidates (100%).

CONTINUING PHARMACY EDUCATION, UBC

The College works with UBC's Continuing Pharmacy Education Division to offer educational programs to pharmacists. In 2002, 3,543 registrants (a 6.5% decrease from last year) participated in 127 programs (a 12% decrease from last year). See the Division's report on page 19 for further information on CPE activities.

PROFESSIONAL CONDUCT REVIEW

A total of 113 complaints were received from March 1, 2002 to February 28, 2003. The Inquiry Committee met three times to review these complaints. Last year 138 complaints were received over the same time period.

Sixty-five of the complaints were related directly to the medication dispensed (either the incorrect drug, strength, quantity or dosage form was provided). The remaining forty-eight complaints were concerns about privacy and confidentiality, pharmacists' self-medicating or unprofessional conduct.

Forty-five complaints were resolved by accepting the responsible pharmacist's explanation and commitment to correct the identified problem. Thirty-one letters of advice were sent to pharmacists. Nineteen complaints were determined to be unresolvable or unsubstantiated. Three situations involving substance abuse problems were dealt with using the Consent Order process. One matter was referred to the Discipline Committee. A small number of complaints have not yet been resolved.

The Discipline Committee conducted one hearing from March 1, 2002 to February 28, 2003. The case involved infractions of pharmacy practice requirements and obstruction of a College staff member. The penalties included a fine of \$20,000 and costs of the investigation.

REGULATION STATISTICS

LICENSED PHARMACIES

<i>Pharmacy Openings</i>	
Community	31
Total	31
<i>Pharmacy Closings</i>	
Community	18
Hospital	6
Total	24
Net	7
<i>Total Operating Pharmacies</i>	
Community	804
Hospital	75
Total	879

NUMBER OF REGISTRANTS

Practising	3518
Honourary Practising	5
Total	3523

NONPRACTISING REGISTER TRANSFERS

Transfer to	334
Transfer from	224

RETURN TO PRACTICE

Nonpractising members re-registered by completing Return to Practice requirements	0
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MUTUAL RECOGNITION AGREEMENT (MRA)

1 MAR. 02 - 28 FEB. 03

Qualifying candidates registered as pharmacists	74
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QUALIFYING CANDIDATES REGISTERED WITH THE COLLEGE 1 MAR. 02 - 28 FEB. 03

Outside Canada	62
Other Provinces/Territories	11
Completed registration as a pharmacist	66

UBC STUDENTS REGISTERED WITH THE COLLEGE

Year 1	123 students
Year 2	122 students
Year 3	111 students
Year 4	131 students

PHARMACY VISITS 1 MAR. 02 - 28 FEB. 03

<i>Community pharmacies</i>	
Pre-opening	55
Routine	128
Reinspection	14
Renovations	32
Long-term care services	35
Methadone services	66
PharmaNet audits	96
Closures	0
Site Visits:	
Educational assistance	38
Observational	21
Follow-up	40
Closures	1
<i>Hospital pharmacies</i>	
Routine	3
Renovations/relocations	1
On-site consultations	6
<i>Residential care facilities/homes</i>	33
<i>Nonpharmacy outlets</i>	83
<i>Hospital & outposts (no RPh)</i>	0
<i>Investigations</i>	20
Total	672

REGULATION STATISTICS - cont'd

COMPLAINTS RECEIVED 1 MAR. 02 - 28 FEB. 03

Medication-related	65
Privacy, confidentiality	3
Unprofessional conduct	24
Substance abuse	4
Other	17
Total	113

DISPOSITION OF COMPLAINTS

Dismiss	13
Accept statement	45
Letter of advice	31
Visitations	0
Consent order	3
Refer to discipline	1
Total	93

(some complaints received are still in progress)

DISCIPLINE HEARINGS

Number	1
Disposition	
Suspension	0
Fine	1
Assess hearing costs	1

DECEASED COLLEGE MEMBERS TO JUNE 03

Barbara Joan Appleton
 Noe Andre Chevrier
 John Omer Cloutier
 Florence Corrigan
 Garry Ramsey Drown
 Harold Russell Garnett
 Rupinder Singh Gill
 Preetmohinder Singh Harry
 June Lorraine James
 Millicent Frances Kesten
 Richard Cecil Lingard
 John Ernest Little
 Ronald Kemp Stocks

ASSESSMENT STATISTICS

ENTRY-LEVEL ASSESSMENTS

OSCE ASSESSMENT

DATE OF ASSESSMENT	CANDIDATES	SUCCESSFUL
26 May 2002	18	7
9 November 2002	12	4
Total	30	11

JURISPRUDENCE EXAM

DATE OF ASSESSMENT	CANDIDATES	SUCCESSFUL
6 June 2002	42	35
14 November 2002	147	141
6 February 2003	34	30
Total	223	206

Grant Thornton LLP
Chartered Accountants
Management Consultants

Auditors' Report

To the Members of
College of Pharmacists of British Columbia

We have audited the statement of financial position of the College of Pharmacists of British Columbia as at February 28, 2003 and the statements of revenue and expenditures, changes in net assets and cash flows for the year then ended. These financial statements are the responsibility of the College's management. Our responsibility is to express an opinion on these financial statements based on our audit.

We conducted our audit in accordance with Canadian generally accepted auditing standards. Those standards require that we plan and perform an audit to obtain reasonable assurance whether the financial statements are free of material misstatement. An audit includes examining, on a test basis, evidence supporting the amounts and disclosures in the financial statements. An audit also includes assessing the accounting principles used and significant estimates made by management, as well as evaluating the overall financial statement presentation.

In our opinion, these financial statements present fairly, in all material respects, the financial position of the College as at February 28, 2003 and the results of its operations and changes in net assets and cash flows for the year then ended in accordance with Canadian generally accepted accounting principles.

Grant Thornton LLP

Vancouver, Canada
May 16, 2003

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STATEMENT OF FINANCIAL POSITION

February 28

	2003	2002
Assets		
Current		
Cash	\$1,576,937	\$1,287,616
Receivables	26,415	20,579
Prepays and deposits	135,521	96,469
Due from joint venturers	47	892
	<u>1,738,920</u>	<u>1,405,556</u>
Capital assets (Note 3)	<u>1,646,830</u>	<u>1,445,978</u>
	<u>\$3,385,750</u>	<u>\$2,851,534</u>
Liabilities and Net Assets		
Liabilities		
Payables and accruals	\$ 396,646	\$ 244,135
Current portion of capital lease obligations	42,000	-
Deferred revenue (Note 4)	1,939,951	1,817,388
	<u>2,378,597</u>	<u>2,061,523</u>
Capital lease obligations (Note 5)	<u>200,516</u>	<u>-</u>
	<u>2,579,113</u>	<u>2,061,523</u>
Net Assets		
Invested in capital assets	1,404,314	1,445,978
Contingency reserve (Note 6)	40,000	20,000
Unrestricted net assets	<u>(637,677)</u>	<u>(675,967)</u>
	<u>806,637</u>	<u>790,011</u>
	<u>\$3,385,750</u>	<u>\$2,851,534</u>

STATEMENT OF CHANGES IN NET ASSETS

Year Ended February 28

	2003			2002	
	Invested in Capital Assets	Contingency Reserve	Unrestricted.	Total	Total
Balance, beginning of year	\$1,445,978	\$ 20,000	\$(675,967)	\$790,011	\$625,318
Excess of revenue over expenditures	(114,482)	-	131,108	16,626	164,693
Investment in capital assets	72,818	-	(72,818)	-	-
Transfers	-	20,000	(20,000)	-	-
Balance, end of year	<u>\$1,404,314</u>	<u>\$ 40,000</u>	<u>\$(637,677)</u>	<u>\$806,637</u>	<u>\$790,011</u>

See accompanying notes to the financial statements.

STATEMENT OF REVENUE AND EXPENDITURES

Year Ended February 28

	2003	2002
Revenue		
Licence and registration fees	\$ 2,638,407	\$ 2,363,819
QC and student registrations	90,118	95,400
Other	632,397	581,208
Grants	110,000	120,000
Total revenue	<u>3,470,922</u>	<u>3,160,427</u>
Expenditures		
College	241,266	214,510
Pharmacy site visits	63,617	52,626
Inquiry/discipline	21,015	38,744
Assessments	237,119	165,963
PharmaNet	18,063	7,596
Education	225,930	177,296
Salaries and benefits	1,703,680	1,550,665
General administration	829,124	681,462
Total expenditures	<u>3,339,814</u>	<u>2,888,862</u>
Excess of revenue over expenditures before the following	131,108	271,565
Depreciation and amortization	114,482	106,872
Excess of revenue over expenditures	<u>\$ 16,626</u>	<u>\$ 164,693</u>

See accompanying notes to the financial statements.

STATEMENT OF CASH FLOWS

Year Ended February 28

	2003	2002
Cash derived from (used in)		
Operating		
Excess of revenue over expenditures	\$ 16,626	\$ 164,693
Depreciation and amortization	114,482	106,872
	<u>131,108</u>	<u>271,565</u>
Change in non-cash operating working capital		
Receivables	(5,835)	(14,976)
Prepays and deposits	(39,052)	(3,984)
Payables	152,511	41,317
Deferred revenue	122,563	150,391
	<u>361,295</u>	<u>444,313</u>
Investing		
Additions to capital assets	(48,703)	(57,466)
Due from joint venturers	845	(8,554)
Lease payments	(24,116)	-
	<u>(71,974)</u>	<u>(66,020)</u>
Net increase in cash	289,321	378,293
Cash		
Beginning of year	1,287,616	909,323
End of year	<u>\$ 1,576,937</u>	<u>\$ 1,287,616</u>
Non-cash investing activities not included in cash flows:		
Capital assets acquired through capital leases	\$ 266,632	\$ -

See accompanying notes to the financial statements.

NOTES TO THE FINANCIAL STATEMENTS

February 28, 2003

1. NATURE OF OPERATIONS

The College is a regulatory body for pharmacists and pharmacies of B.C., to set and enforce professional standards of the profession. The College is incorporated under the *Pharmacists, Pharmacy Operations and Drug Scheduling Act* as a not-for-profit organization. For income tax purposes, the College is treated as a not-for-profit organization.

2. SUMMARY OF SIGNIFICANT ACCOUNTING POLICIES

Revenue Recognition

Revenue is recorded on an accrual basis.

Capital Assets

Capital assets are recorded at cost and depreciated over their estimated useful lives using the following rates:

Furniture and equipment	10%, declining balance method
Computer costs	30%, declining balance method
Leasehold improvements	20%, straight line method

Joint Venture

The College's proportionate share of land and building is recorded at cost which includes financing costs, property taxes, general and administrative costs and other expenses incurred during construction. Depreciation is provided at the following rates:

Building	5%, declining balance method
Building improvements	straight line method over term of lease plus one renewal option
Furniture and fixtures	20%, declining balance method

Use of Estimates

In conformity with Canadian generally accepted accounting principles, management is required to make estimates and assumptions that could affect the reported amounts of assets and liabilities and disclosure of contingent assets and liabilities at the date of the financial statements, and the reported amounts of revenues and expenditures during the year. Actual results could differ from those reported.

NOTES TO THE FINANCIAL STATEMENTS - cont'd

February 28, 2003

3. CAPITAL ASSETS

			2003	2002
	Cost	Accumulated Depreciation	Net Book Value	Net Book Value
Land	\$ 524,379	\$ -	\$ 524,379	\$ 524,379
Building	1,198,078	543,165	654,913	688,521
Furniture and equipment	463,453	151,831	311,622	78,961
Computer	478,197	371,236	106,961	130,822
Software	17,571	4,393	13,178	-
Leasehold improvements	130,810	124,786	6,024	748
Building improvements	163,899	134,146	29,753	22,547
	<u>\$ 2,976,387</u>	<u>\$ 1,329,557</u>	<u>\$1,646,830</u>	<u>\$1,445,978</u>

4. DEFERRED REVENUE

Deferred revenue represents the subsequent year's pharmacy licences and pharmacists' fees received prior to the year end.

5. CAPITAL LEASE OBLIGATIONS

The College is committed to pay annual leases for office equipment under lease agreements. These leases will expire at various dates between 2005 to 2008. At the end of the lease, the College has the option to purchase the equipment at the fair market value. Minimum annual lease commitments are as follows:

2004	\$ 42,000
2005	46,000
2006	44,000
2007	46,000
2008	51,000
Thereafter	13,516
	<u>242,516</u>
Less: current portion	42,000
	<u>\$ 200,516</u>

NOTES TO THE FINANCIAL STATEMENTS - cont'd

February 28, 2003

6. CONTINGENCY RESERVE

In 2002 and 2003, \$40,000 was transferred from unrestricted net assets to a contingency reserve. This reserve was set up for circumstances that may result in operational difficulties for the College.

7. JOINT VENTURE

The College entered into an agreement dated March 3, 1989 to purchase a 30% interest in a joint venture set up to acquire and develop a property. The College occupies space in the building and pays rent to the joint venture. The College's proportionate share of assets and liabilities of the joint venture and revenue and expenses of the joint venture are as follows:

	2003	2002
Capital and other assets	\$ 1,262,432	\$ 1,297,889
Due to joint venturers	47	892
Other liabilities	(26,405)	(20,132)
Equity in joint venture	<u>\$ 1,236,074</u>	<u>\$ 1,278,649</u>
Total revenues	\$ 284,013	\$ 270,215
Total expenses	196,817	178,947
Excess of revenue over expenditures	<u>\$ 87,196</u>	<u>\$ 91,268</u>

The above amounts are incorporated into these financial statements.

CONTINUING PHARMACY EDUCATION, UBC

It has been a very busy and successful, yet challenging year for the UBC-CPE Department.

Our department suffered a significant blow in August 2002 when our Programme Assistant of four years, Inger Eakin, resigned. Inger was instrumental in helping to coordinate CPE programs and projects for our department since May 1998. It was a very difficult and taxing time for our little department as we searched for a replacement. However, we are pleased to announce that in December 2002, our acting Programme Assistant, Rita Wood, was officially hired. Rita has been a tremendous contributor since day one.

Despite the challenges, our department continues to strive to meet the educational needs of B.C. pharmacists, as well to reflect the vision of both the College of Pharmacists of B.C. and the Faculty of Pharmaceutical Sciences at UBC. In addition to the live, group/self study and web-based continuing pharmacy education programs under development, our department is currently working on a number of projects. We have made significant progress with numerous innovative programs and activities. Some of our more significant contributions include:

- The development of the first "*Pharmaceutical Compounding... the basics and beyond*" Conference (May 2002) that featured both hands-on compounding lab activities (held in the new Pharmacy Practice Centre at the Faculty of Pharmaceutical Sciences, UBC) and didactic lectures. Lecture topics included a review of compounding and compatibility issues, quality assurance, and marketing. Lab activities included formulating suspensions, gels, suppositories, troches, solutions, and creams.
- The development of Accreditation Standards for Certificate Programs in B.C.
- The production of audiotapes from lectures presented at the "*Update 2002*" UBC Continuing Pharmacy Education Conference in February 2002, for use as self-directed learning programs. A method to award CEUs for completing program requirements was designed by our department. The audiotapes offer B.C. pharmacists, particularly those living in remote communities, an opportunity to learn more about various topics.

Initiatives for 2003 include the development of a one-day Provincial Oncology Conference, re-offering the Compounding Conference, helping to develop and coordinate numerous regional programs in consultation with our Regional Coordinators Network, and conducting a province-wide Educational Needs Survey.

The UBC Regional Coordinators from across the province continue to bring high quality continuing education programs and activities to pharmacists in their regions. The Regional Coordinators Network includes 36 active volunteer pharmacists. Programs and activities from the various regions include 1-2 day conferences, study group sessions, interdisciplinary CE programs and small group learner-centered sessions. We are grateful for their contributions to the ongoing success of CPE in B.C.

As a self-supporting unit, UBC-CPE relies on unrestricted educational grants from a number of external companies and organizations. We greatly appreciate the support they have provided. Because of the generous contributions we have received from these companies, registration fees are kept at a manageable level for pharmacists.

Although continuing education is not mandatory for pharmacists in B.C., pharmacists participate annually in the "CEU Review" and receive recognition from both UBC-CPE and the College of Pharmacists of B.C. The number of pharmacists who participate in this activity continues to grow.

We continue to promote life-long professional development to all pharmacy undergraduate students. It is now mandatory for 3rd year pharmacy students to complete one continuing pharmacy education program before the end of the 3rd year program.

We are grateful for the generous support provided by the College of Pharmacists of B.C. and the Faculty of Pharmaceutical Sciences at UBC, and their ongoing commitment to the lifelong learning of pharmacists in British Columbia. The significant contributions made by Linda Lytle, Sharon Kerr, former Dean Frank Abbott, and present Dean Robert Sindelar to the viability of UBC Continuing Pharmacy Education are most sincerely appreciated. Special thanks goes to Louanne Twaites, Dr. David Fielding, and Sharon McKinnon for their continued assistance to the department.

Respectfully submitted,

JANICE MOSHENKO
Director

CONTINUING PHARMACY EDUCATION, UBC - cont'd

	PROGRAMS		CONTACT HOURS		REGISTRATIONS	
	No.	% of Total	No.	% of Total	No.	% of Total
Vancouver Area	11	9	5.25	2	918	26
Non-Vancouver						
UBC Programs	24	19	49	18	758	21
RC Programs	35	28	46.50	17	625	18
Independent Study	57	45	176.00	64	1242	35
Total	127		276.75		3543	

This table summarizes the program activities of UBC Continuing Pharmacy Education (UBC-CPE) for 2002. Figures quoted under "Registrations" indicate the total number of registrants (pharmacists and others) for the programs.

FACULTY OF PHARMACEUTICAL SCIENCES, UBC

Your Faculty of Pharmaceutical Sciences has completed another outstanding year. The old adage is that “timing is everything.” This is certainly true in determining the success or failure of most situations, whether one is providing quality pharmacotherapy, beginning a new business opportunity, or just delivering the punch line of a good joke. Timing is everything. As I review the events and accomplishments of our Faculty during the past academic year, I realize that there never has been a more opportune time to be associated with the Faculty of Pharmaceutical Sciences at UBC. Your Faculty strives to create an excellent and caring, but also challenging learning environment to prepare our students for the ever-changing world of health care. Our students fulfill extremely demanding academic assignments, are committed to excellence, push themselves to be the best of the best, and give back to society. Our staff is dedicated, talented, and contributes 110 per cent every day to our institution.

Having assumed the Dean’s position on September 1, 2002, I have had the good fortune to follow Dean Frank Abbott, a true scholar and a gentleman. The Faculty experienced six very productive years and flourished under his leadership. Timing is everything, and I consider it an honour to have joined your Faculty at this important time. The time is NOW to build on our successes and accomplishments of the past and meet the challenges of the future.

Your Faculty of Pharmaceutical Sciences is in the process of completing and implementing a new practice-oriented B.Sc. (Pharm) curriculum and instituting an extensive evaluation system to assure we achieve our expected outcomes. We are studying ways to better meet the needs of the profession. We are working closely with university, provincial government, and pharmacy stakeholders. Our researchers strive to close the gap in our quest to first understand disease and then to conquer it. Our teachers continue to enhance their wealth of teaching talents.

Yes, timing is everything and the time is now. We appreciate your continued support and promise to work ever harder to meet the needs of our students, our profession, and our society.

I would like to highlight some events of the past year:

- **Dr. Frank Abbott** completed his tenure as Dean of the Faculty on August 31, 2002, and retired on December 31, 2002, following 37 years’ outstanding academic service to the Faculty. He was honoured by CACDS with the Len Marks Pharmacy Advancement Award, in recognition of the innovation and vision displayed in educating future pharmacists over his 37-year career. Dr. Abbott continues to be very active and has accepted to serve as the new Executive Director of the Association of Faculties of Pharmacy of Canada and Association of Deans of Pharmacy of Canada.
- **Dr. Robert D. Sindelar** was appointed tenured Professor of Biomolecular & Pharmaceutical Chemistry and Dean of the Faculty on September 1, 2002 for an initial six-year term. His appointment at UBC follows 19 years at the University of Mississippi where, for the last nine years of his tenure, he held the position of Professor and Chair of Medicinal Chemistry, School of Pharmacy, and served as Interim Dean for a 1.5-year period from 2000 to 2001.
- **Dr. Brian Cairns** was appointed Assistant Professor, Division of Pharmaceutical Chemistry, effective January 15, 2003.
- **Dr. Mary Ensom** received the American Chinese Pharmaceutical Association Service Award in recognition of her dedicated service to the organization since 1989. She was also conferred Fellow status by the Canadian Society of Hospital Pharmacists, for demonstrating noteworthy service and excellence in the practice of pharmacy.
- **Dr. David Fielding** was appointed Associate Dean, Professional Programs, effective October 1, 2002.
- **Dr. David Hill** resigned his position on September 30, 2002 to accept a position as Associate Dean with the University of Colorado.
- **Dr. Rosemin Kassam & Mr. Wayne Rubner**, Structured Practice Education Program (SPEP), initiated a clinical instructor training program to focus on enhanced patient care, involving 11 sites and 21 students. Approximately 23 preceptors participated. The workshops are part of a 4-year outcomes research study initiated in partnership with Shoppers Drug Mart, Save-on-Foods & Drugs, Pharmasave and Safeway Food & Drugs pharmacies.
- **Dr. Sid Katz** was appointed Acting Managing Director of the Chan Centre for the Performing Arts, effective July 1, 2002.

FACULTY OF PHARMACEUTICAL SCIENCES, UBC - cont'd

- **Ms. Mona Kwong** received the Michael Smith Foundation for Health Research Master Trainee Award valued at \$45,000 over two years.
- **Dr. Fawziah Marra** has been appointed as an Associate Member, Division of Infectious Diseases, Faculty of Medicine.
- **Dr. John McNeill** was elected Fellow of the International Academy of Cardiovascular Sciences, a 250-member international group.
- **Drs. John McNeill, Brian Rodrigues and Kath MacLeod** received a major four-year Heart and Stroke Foundation grant entitled, "The Impact of Diabetes on the Cardiovascular System," totaling \$920,000.
- **Ms. Janice Moshenko** and **Ms. Sheryl Peterson** have been integral to the success of the Continuing Pharmacy Education Program, which has hosted conferences and programs: Update 2003; New Ideas for Old Friends; Pharmaceutical Compounding...the basics and beyond; home study programs; videotapes; and learner-centered programs.
- **Dr. Elan Paluck**, Assistant Professor, PT, resigned her position on September 30, 2002 to work as a Research Scientist, Clinical Research & Development Program, Regina Health District.
- **Dr. Ingrid Price** was appointed Instructor, Division of Pharmaceutics & Biopharmaceutics, in August 2002. Her primary responsibilities are in the areas of problem-based learning and assisting to develop the CAPS program for the new undergraduate curriculum to be implemented in September 2003.
- The First Annual UBC Multidisciplinary Undergraduate Research Conference held in September 2002 and coordinated by **Dr. Ingrid Price** was considered an outstanding success.
- **Dr. Stephen Shalansky** was appointed Chair of the Providence Research Ethics Board effective January 2003. He has served as Associate Chair of this committee for the past three years.
- **Dr. Kishor Wasan** successfully negotiated funding for the National SSRP Student for another year.
- The Canadian Association of Pharmacy Students and Interns (CAPSI) annual student conference, PDW (Professional Development Week) will be hosted in Vancouver in 2004.

FACULTY DEVELOPMENT

- The Faculty was fortunate to receive a \$250,000 Endowment, dedicated to Bong Pang Yee, to be used for graduate and undergraduate research projects and scholarships.
- The Faculty has raised \$37,500 for the Faculty of Pharmaceutical Sciences Scholarship Fund, Bursary Fund and the Frank S. Abbott Scholarship Fund, which will play a critical role in assisting undergraduate students with increasing tuition fees.
- Fundraising efforts over the past year resulted in the Faculty receiving contributions of over a million dollars. Innovative projects and special programs continue to receive the support from corporate sponsors and alumni.
- The 13th Annual Bernie Riedel Golf Tournament attracted a record field of 207 golfers on June 4, 2002, and raised \$45,000 for pharmacy practice teaching and research initiatives of the Faculty.

RETIREMENTS

Effective December 31, 2002:

- **Dr. Frank S. Abbott**, Professor of Biomolecular & Pharmaceutical Chemistry for 37 years and Dean of the Faculty from July 1, 1996 to August 31, 2002.

RESEARCH

- The Faculty received \$3,240,184 in research funding for the 2002-2003 year.

TEACHING AWARDS

- **Mr. Simon Albon** is the recipient of the "2003 AFPC Bristol Myers Squibb National Award for Excellence in Education."
- **Dr. Ric Procyshyn** is the recipient of the "Graduating Class - Master Teacher Award."
- **Dr. John McNeill** is the recipient of the "University Teaching Prize."

ROBERT SINDELAR
Dean

FACULTY OF PHARMACEUTICAL SCIENCES, UBC - cont'd

HIGHLIGHTS

GRADUATES WITH B.Sc.(Pharm.)

DATE	MALE	FEMALE	TOTAL
May 2002	59 (42%)	80 (58%)	139
Nov. 2002	2	0	2
Total	61	80	141

GRADUATE DEGREE STATISTICS 2002-03

DEGREE	MALE	FEMALE	TOTAL
M.Sc.	3	5	8
Ph.D.	1	4	5
Pharm.D.	1	5	6
Total	5	14	19

PHARMACY RESIDENCY PROGRAM GRADUATES 2002-03

PROGRAM	MALE	FEMALE	TOTAL
Hospital	3	17	20
Community	0	0	0
Total	3	17	20

ADMISSIONS BY COLLEGE DISTRICT 2002-03

COLLEGE DISTRICT	NO. ADMITTED
1. Metro Vancouver	74 (53%)
2. Fraser Valley	30 (21%)
3. Vancouver Island/Coastal	12 (9%)
4. Kootenay/Okanagan	12 (9%)
5. Northern B.C.	9 (6%)
Outside B.C.	3 (2%)
Total	140

ENROLMENT STATISTICS 2002-03

YEAR	MALE	FEMALE	TOTAL
First	52 (36%)	92 (64%)	144
Second	45 (31%)	100 (69%)	145
Third	41 (31%)	93 (69%)	134
Fourth	54 (42%)	75 (58%)	129
Undergrad Sub-Total	192	360	552
M.Sc.	14 (61%)	9 (39%)	23
Ph.D.	14 (70%)	6 (30%)	20
Pharm.D.	3 (25%)	9 (75%)	12
Graduate Sub-Total	31	24	55
Total	123	384	607

THE COLLEGE OF PHARMACISTS OF B.C. LISTS

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(March 02 – October 02)

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THE COLLEGE OF PHARMACISTS OF B.C. LISTS - cont'd

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