



**2014 Annual General Meeting Minutes
Vancouver, British Columbia
November 22, 2014**

CALL TO ORDER AND INTRODUCTIONS OF BOARD

College Chair Anar Dossa called the 123rd Annual General Meeting of the College of Pharmacists of British Columbia to order at 8:03 a.m. Chair Dossa welcomed attendees to the meeting and introduced herself as the new Chair.

Chair Dossa introduced the other Board members in attendance. She then introduced the College Registrar, Bob Nakagawa and Deputy Registrar, Suzanne Solven and other College staff in attendance.

Chair Dossa noted that the AGM notice was sent out on October 21, 2014, thus meeting bylaw requirement for meeting notice. She noted that at the time of meeting start, 42 registrants had signed in, confirming that the meeting quorum of 25 registrants had been met.

She also noted that no resolutions had been received by the September 24, 2014 deadline.

The College's mission statement was read out by Chair Dossa:

The CPBC regulates the pharmacy profession in the public interest. We set and enforce standards and promote best practices for the delivery of pharmacy care in British Columbia.

MINUTES OF PREVIOUS MEETING – NOVEMBER 23, 2013

The November 23, 2013 Annual General Meeting Minutes were approved by consensus.

FINANCIAL STATEMENTS AND AUDITOR'S REPORT

Donna Diskos, Auditor for the College, was in attendance. Chair Dossa noted that financial statements were handed out at the registration table. There were no questions regarding the audited and approved financial statements presented.

CHAIR'S REPORT

Chair Dossa presented on behalf of Past Chair, Doug Kipp:

When Doug first started as Chair in November 2011, he promised you transparency, accountability, and fiscal responsibility. He believes that we have accomplished these goals.

Last year the College delivered its three-year strategic plan, "Quality of Pharmacy Services to Optimize Patient Outcomes" which incorporated feedback gathered from pharmacists and pharmacy technicians right across the province, as well as members of the public. He would like to thank all those who provided their feedback, and he looks forward to seeing the impact this plan will have on the lives of our patients.

One of the biggest initiatives of the past year was the work done to make the transition away from the Knowledge Assessment Exam to a new Practice Review Program. We are confident that the move to a review of actual practice in real time will benefit not just patients, but the pharmacy profession itself. This project has, and will continue to demand significant time and



resources across the College, but we are confident that this program will pay dividends in the form of better patient outcomes that result from even higher quality care.

Doug was also excited to announce that the fee reductions introduced by the Board at the September 20, 2013 meeting, is now in effect. This is a significant reduction as the new schedule streamlines annual fees for pharmacies into a single payment, reduces annual registration fees for pharmacists and technicians, and eliminates student fees altogether! All of this has been accomplished while we simultaneously investing in our own profession, strategically supporting a number of projects designed to enhance the quality of pharmacy care in BC.

While other provinces have outlawed customer loyalty and reward points programs associated with the provision of pharmacy services, the legislation unanimously passed by the Board was challenged. The legislation was struck down in the BC Supreme Court, but the College has appealed this decision, as the Board's position remains unchanged.

British Columbia is now the only province allowing tobacco sales in premises in which pharmacies are located. The Board has long stated its opposition to this, he hopes the Board will continue to press forward.

He would like to thank the Board and staff for their commitment in governing the pharmacy profession and serving the public who count on us over the last year.

REGISTRAR'S REPORT

Registrar Nakagawa noted the change of the College logo and brand as approved by the Board. He then presented his report:

This year was a productive and important year for the College. Led by a dynamic and action-oriented Board, we have a long list of significant accomplishments to report.

For years, the Knowledge Assessment was the cornerstone of our Professional Development and Assessment Program (PDAP). It served the College well in meeting our mandate of ensuring that competent pharmacists provide safe and effective pharmacy care to the public. It is now time to move forward with an assessment of pharmacy practice that goes beyond pharmaceutical knowledge to its application in the real world. This is a bold and significant move.

The Board approved grants to support a number of important research initiatives, as well as educational opportunities for pharmacists. In total, more than 170 pharmacists took the ADAPT program of clinical skills development, supported by the College. Feedback indicates that the program provided great hands-on experience that increased a pharmacist's degree of comfort when delivering clinical services to their patients.

Given our positive financial position, the College implemented the Board-approved reduced fee schedule. Pharmacists now have a reduced annual fee of \$530, pharmacy technicians have a reduced rate of \$353, and the annual pharmacy fee was restructured into a single fee of \$1,331.

We registered 500 new pharmacists, 341 new pharmacy technicians and 75 new pharmacies in 2013.

As Chair Dossa mentioned, on December 2, 2013, the bylaw prohibiting the provision of incentives in return for prescriptions and pharmacy services came into effect. The bylaw was

challenged in the B.C. Supreme Court and was struck down in July. The College has appealed the decision to the Court of Appeal.

The Board also approved a new three-year strategic plan which incorporated feedback from engagement sessions across the province with over 700 pharmacists and pharmacy technicians, as well as members of the public. This ambitious plan focuses on quality services for patients.

It is an honour and a privilege to serve as Registrar of the College.

I would also like to thank my staff who were introduced earlier for their support and dedication in ensuring the College continues to move forward with its important work.

Registrar Nakagawa noted the following statistics from the College's Annual Report:

- **Community Pharmacies:** 75 opened / 17 closed
Hospital: 0 opened / 0 closed
TOTAL: 1202 community pharmacies and 69 hospital pharmacies
- **Registered Pharmacists**
5,434 in 2013-14 a net increase over the previous year.
* Due to change in reporting statistics based on payment date, there are variances between previous fiscal year end count and current fiscal year begin count.
- **Pharmacy Technicians**
661 pharmacy technicians were registered, 1179 were pre-registered.

REPORT OF BOARD ELECTIONS

Registrar Nakagawa reported the results for the elections held in the Fall:

Ming Chang was elected in District 2
Blake Reynolds was elected in District 4
Bal Dhillon was re-elected in District 8
Anar Dossa was acclaimed in District 6

At the November 21, 2014 Board meeting Anar Dossa was elected as Chair and Blair Tymchuk was elected as Vice-Chair.

NORM THOMAS MEMORIAL BURSARY

Chair Dossa acknowledged the sad news of former Registrar Norm Thomas' passing on June 23, 2014. She noted Norm Thomas' vision and significant and substantial contributions to the profession of pharmacy in British Columbia.

College staff had prepared a short tribute slide show which was shown during a moment of silence.

Chair Dossa then announced the creation of the Norman Thomas Memorial Bursary, a \$4,000 annual bursary awarded to exemplary students in the Faculty of Pharmaceutical Sciences at the University of British Columbia.

Chair Dossa recognized Norm Thomas' widow, Cathy, and four of their grandchildren, in attendance at the meeting.



College of Pharmacists
of British Columbia

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ADJOURNMENT

Chair Dossa thanked the assembly for attending the meeting and adjourned the 123rd meeting of the College of Pharmacists of British Columbia at 8:20 a.m.

Post Script:

Following the adjournment of the meeting, granddaughter Natalie Toll thanked the audience and the College for the recognition of her grandfather's contributions to the profession of pharmacy.