



College of Pharmacists
of British Columbia

Strategic Plan 2021/22- 2025/26

February 26, 2021

Preamble

Implementation of Goals and Objectives in this Strategic Plan will reflect high quality person-centred care for all British Columbians, which involves creating conditions in which people feel respected, and providing equitable care that considers systemic racism among Black, Indigenous and People of Colour.

The specific emphasis on Black, Indigenous and People of Colour included here is intended to reflect the historical and ongoing impact of systemic racial injustices and is in no way meant to exclude other vulnerable populations.

Cultural safety and humility and social justice are essential to this work, in addition to considering the social context of individuals seeking care and the needs of caregivers.

Goal One: The public is given evidence-informed, person-centred, team-based care.

Standards of Practice under the *Health Professions Act* will be reviewed and modernized to support the best evidence-informed care, enabling practice innovation while ensuring safety based on the principles of [Right Touch Regulation](#). Continuity of care, team-based care and collaboration will also be supported throughout by designing Standards to be applicable to any environment where pharmacy services may be provided.

The College will also draw on insights from a variety of sources including provincial emergencies such as the COVID-19 pandemic experience and the overdose crisis, complaint outcomes, practice reviews, medication Incidents, and other emerging best practices and research to ensure pharmacy practice regulation in BC enables the public to receive safe, evidence-informed, person-centred, care.

Objectives	Actions
To support the provision of evidence-informed, person-centred, team-based care.	Modernize the Standards of Practice to support this objective. Pay particular attention to lessons learned in provincial emergencies, for example the COVID-19 pandemic and the overdose crisis. Enhance practice reviews to include a focus area that reflects this objective. Enhance Medication Incident Reporting.

Goal Two: To enable practice innovation through regulation that enhances health and wellness of the public and ensures patient safety.

Inherent in this goal is Right Touch Regulation that supports innovation, is flexible and enables professionals' focus on the health and wellness of the public. Patient safety includes cultural safety and humility, the provision of care and services that reflect social justice, and the technical safety and workload that enable safe practices. In order to realize this goal, the College will remain committed to staying current in its understanding of practice innovation and the associated regulatory implications.

Objectives	Actions
<p>Ensure patient safety and health and wellness of the public by implementing a plan that engages registrants and the public in identifying practice innovations and determining the College's role.</p>	<p>Define the regulatory approach to practice innovation.</p> <p>Develop a framework to engage registrants and the public. Give particular attention to Right Touch Regulation in response to innovation arising from provincial emergencies, for example the COVID-19 pandemic and the overdose crisis.</p> <p>Review practice innovation impact on the public and consider ongoing opportunities for innovation.</p>

Goal Three: To have the public and health professionals trust pharmacy professionals as valuable resources who are acting first and foremost in the public interest.

With increasing team-based care, it is important that pharmacy professionals are seen as a trusted, valuable, accessible resource by the public and others on the care team.

The College will seek to learn more about what the public expects of pharmacy professionals and will develop a Bill of Rights to build awareness of how pharmacy professionals can help care for British Columbians as part of the care team.

Transparency will be important throughout this work.

Objectives	Actions
<p>To communicate what the public and health professionals can expect from pharmacy professionals, including services provided during provincial emergencies for example the COVID-19 pandemic and the overdose crisis.</p>	<p>Hear from British Columbians on their expectations of pharmacy professionals, and the pharmacy care they provide. Develop a Bill of Rights to increase the transparency and awareness of what British Columbians should expect from pharmacy professionals. Support greater collaboration within the healthcare system, including team-based care, by building awareness of how pharmacy professionals can help ensure all British Columbians receive high quality person-centred care. The College will also work with BC's other health regulators to support collaboration between health professionals.</p>

Goal Four: To align with Government priorities and have strong, collaborative engagement with all healthcare providers to advance person-centred, interdisciplinary care.

Effective collaboration is vital to enable innovation and implement positive change in the healthcare system.

The implementation of a new provincial health profession regulatory framework together with the College's work towards modernizing its Standards of Practice and development of a Patient Bill of Rights closely aligns the College and Government in working towards improving the health and wellness of British Columbians.

The College also wants to encourage greater collaboration between healthcare professionals and support team-based care.

Objectives	Actions
Enhance patient health and wellness and align with the new health profession regulatory framework through collaborative engagement with Government and all healthcare providers.	<ol style="list-style-type: none"> 1. Demonstrate existing front-line collaboration across healthcare providers. 2. Develop a position statement on regulation of pharmacy practice in interdisciplinary care. 3. Review and implement the new health profession regulatory framework. 4. Support healthcare provider access to PharmaNet.