

ANNUAL
REPORT
03/04

COLLEGE OF
PHARMACISTS
OF BRITISH
COLUMBIA

113th

Annual Meeting
College of Pharmacists
of British Columbia

November 27, 2004

Hilton Vancouver Metrotown

Burnaby, BC

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This 03/04 Annual Report presents highlights of initiatives in the CPBC fiscal year, March 1, 2003 to February 28, 2004.

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PRESIDENT'S MESSAGE



Empowerment. This word has come up in our Council discussions numerous times over the past year. One of our key initiatives has been to reduce regulation, when appropriate, to empower pharmacists to practice with greater autonomy. One example has been the elimination of the noninterchangeable drug list. As a result of our harmonization with Health Canada's Notice of Compliance, pharmacists are able to exercise their professional judgment in product selection for patients. Rather than impose new rules and regulations as new issues arise, we first deal with the issue through communication and support for members. We made a conscious effort to focus policy development on areas where it is truly warranted. In keeping with this initiative, Council completed a thorough readjustment of our Desired Outcomes for the College as well as our mission statement. Recently, we have embarked on a complete review of all of our professional practice policies, to ensure that they reflect the Framework of Professional Practice. Our work is far from finished in this area.

Over the past year, we have been closely monitoring the development of international pharmacy services (IPS). This aspect of practice has received a great deal of attention from the media, the profession and government agencies in both Canada and the United States. While there have been calls for a complete ban on this component of practice, Council looked carefully for evidence-based information among all the rhetoric. Our approach has been to ensure that all of our members demonstrate that their practice is in accordance with the standards outlined in our legislation, the Framework of Professional Practice and our Code of Ethics.

As I look back over the past year, I am proud of the commitment and dedication shown by my fellow Councillors. We are blessed to have highly effective nonpharmacist government appointees who contribute a great deal of insight and perspective to our decisions. Our pharmacist Councillors apply their practice experience to our discussions and consistently demonstrate their passion for the pharmacy profession. I wish to thank our Registrar and all of the College staff for their contributions to the success and achievements over this past year. Last, but not least, I must recognize the membership for their unrelenting efforts and success in delivering pharmacy care to patients everywhere, each and every day. The power is in all of us.

WAYNE J. RUBNER
President

MISSION AND VALUES

The College of Pharmacists of British Columbia is the provincial regulatory authority for the profession of pharmacy and its practice environment, obtaining authority from the *Pharmacists, Pharmacy Operations and Drug Scheduling Act*. The College is responsible for the administration of the Act and is accountable to the public.

The mission of the College is to ensure British Columbia pharmacists provide safe and effective pharmacy care to help people achieve better health.

The College works closely with other organizations in meeting its mission and values.

The College is responsible for:

- Assessments, registration and licensing
- Interpretation of the *Pharmacists, Pharmacy Operations and Drug Scheduling Act* and Bylaws, including ethical and promotional issues
- Patient, practitioner and other complaints and inquiries
- Practice standards and guidelines

The College values:

- Optimal standards of pharmacy practice and ethics
- Ensuring the safe, rational and effective use of pharmaceuticals
- Integrity and honesty in all that we do
- Commitment to learning and openness to change
- An open and transparent approach to how we conduct our activities
- Accountability to the public
- The integral role of the pharmacist in the health care system
- Fulfilling our responsibility to our members and treating them with respect and dignity

2003-2004 ACHIEVEMENTS

COMMUNICATIONS

- Continued planning further College website enhancements (eg. expanding links and interactive tools, instructions for use) to accommodate over 250,000 monthly hits
- Continued working with NAPRA to promote its web-based email service (E-Link) for registered pharmacists, UBC pharmacy students and registration candidates, and to fine-tune the webmail system in response to input from users
- Continued to promote the new service to electronically access the Bulletin and its inserts via the College website or NAPRA's E-Link
- Redesigned the Bulletin to promote continuing education opportunities and make it more web-friendly, while continuing to offer informative, regularly featured columns

- Distributed a copy of a "Consultation Project Report: Update" to all members, outlining the steps taken by the College over the past two years to address pharmacists' needs expressed through telephone interviews, surveys and focus groups during the October 2001 to February 2002 consultation project
- Provided the second in an annual series of articles clarifying the College's budgeting process, the Council's considerations in approving the 2003-04 fiscal year budget, and spending changes coming into effect that year
- Highlighted to members the key messages and recommendations from the Romanow Commission Report on the expanded role of pharmacists in primary health care as medication experts
- Continued to distribute *FYI* information publications on key topics of interest to pharmacists and the profession

2003-2004 ACHIEVEMENTS - cont'd

MEMBER RESOURCES

- Continued to promote the practice support telephone service at the College, OnCall Pharmacist Information Line, providing phone staff Monday to Friday, 8:30 am to 5 pm via a toll-free number
- Launched the Quality Outcomes Program as a result of the 2002 Consultation Project, revamping the pharmacy inspection process, rewriting the job description for inspectors and creating a new site visit format based on the Framework of Professional Practice
- Continued to fine-tune the multiple roles of the Quality Outcomes Specialists, taking on more of a consultant role and spending more time evaluating the pharmacy practice in terms of how the practice will impact patients' overall health outcomes
- Profiled College committees in the Bulletin, highlighting their chairs, members and activities and encouraging members to volunteer on the committees
- Held a Volunteer Recognition Day celebration to acknowledge the contributions from members of Council's many committees

FRAMEWORK OF PROFESSIONAL PRACTICE (FPP) AND PROFESSIONAL DEVELOPMENT AND ASSESSMENT PROGRAM (PDAP)

- Mailed copies of the Framework of Professional Practice and an Interpretive Guide to every pharmacist and pharmacy
- Posted the FPP on the College website so that other health professionals and the public can see what pharmacists do
- Ran the first in a series of empowerment articles in the Bulletin, giving case studies to illustrate how to exercise sound judgment, and to use the FPP to empower yourself in the workplace
- Approved by Council the Board of Examiners' recommendations for the new Professional Development and Assessment Program, following extensive input and consultation with pharmacists by the Board and its working committees
- Distributed a copy of the new PDAP Handbook to all pharmacists to help them understand the purpose and scope of the program

- Offered free, two-hour orientation sessions in over 17 communities across BC to help pharmacists learn more about the FPP and PDAP
- Sent a Self-Assessment Form and instructions to all pharmacists, encouraging them to complete a self-assessment once a year to help guide their professional development
- Clarified to pharmacists research findings about mandatory continuing education and why it is not included in PDAP, with the positive aspects of continuing education offered instead
- Provided next steps information for pharmacists selected to participate in the first cycle of PDAP
- Prepared a one-hour videotape about PDAP for borrowing from the College, designed for pharmacists unable to attend an orientation session
- Developed a PowerPoint presentation on the PDAP orientation session for pharmacists who were unable to attend, making it available on CD and via the College website
- Held the first two Knowledge Assessment exams at sites throughout the province
- Provided confidential written feedback on close to 60 Desired Practice Outcomes
- Clarified that all information on the Self-Assessment and all other PDAP forms is completely confidential and viewed only by assessment staff for PDAP purposes

ADVANCED PRACTITIONER CREDENTIALING (APC)

- Received an agreement in principle from the U.S. National Institute for Standards in Pharmacy Credentialing (NISPC) to have its exams for asthma, diabetes and anticoagulation adapted for use in Canada
- Identified Canadian pharmacists with expertise in these three areas to begin revising the assessments
- Began finalizing the basis of the credentialing programs by the Advanced Practitioner Credentialing Committee and the Specialty Councils for Asthma, Diabetes, Anticoagulation and Advanced Pharmacotherapy Monitoring, for presentation to the College Council in Fall 2004

TECHWISE PROJECT

- Compiled Community Pharmacy Technician Survey input from 300 pharmacy technicians in more than 56 communities to determine exactly what pharmacy technicians do in their daily practice
- Developed and posted on the College website, "TechWise: Hiring Smart," a new pharmacy technician hiring resource guide for pharmacists and pharmacy managers based on nearly a year of research and consultation with BC pharmacists

MARIJUANA USE

- Received an update presentation by Dr. Robin O'Brien, a pharmacist at the BC Cancer Agency and a member of Health Canada's Stakeholder Advisory Committee on Medical Marijuana, on current issues relating to the medical use of marijuana
- Developed a draft policy statement on medical marijuana use and the role of pharmacies in the distribution of the product to approved patients
- Distributed a letter and Medical Marijuana Policy Input survey to provide pharmacists and other stakeholders with the opportunity to comment on the Council's draft policy statement on medical marijuana use and the role of pharmacies in the distribution of the product to approved patients
- Reviewed findings (80% positive response) to the Medical Marijuana Policy Input survey, and adopted a new Council six-part policy position that medical marijuana should be distributed through community pharmacies, just like most other medications
- Presented in the Bulletin responses to questions received from the faxback component of the Medical Marijuana Policy Input survey
- Updated pharmacists via the Bulletin on Ontario Superior Court of Justice and Ontario Court of Appeal rulings, the federal government's interim policy for the distribution of marijuana which does not involve pharmacists, and the federal Health Minister's plans to hold discussions with provincial pharmacy regulatory authorities, NAPRA and the Canadian Pharmacists Association

TOBACCO-FREE PHARMACIES

- Held a series of successful meetings between the Registrar and MLAs and developed a collaborative plan to achieve the goal of tobacco-free pharmacies
- Reviewed progress at College Council meetings on efforts to win government support for the implementation of tobacco-free pharmacies

METHADONE TREATMENT PROGRAM

- Collaborated with the City of Surrey to resolve issues relating to a few pharmacies that dispense methadone, helping City Council establish a new bylaw guiding methadone dispensing
- Agreed to work with the Surrey RCMP to discuss the possibility of undercover operations to identify pharmacies that allow clients to take home methadone "carries" not authorized by a physician
- Provided four methadone continuing education programs by the College as part of ongoing efforts to increase the number of pharmacies participating in the methadone program
- Mailed to all BC pharmacies and posted on the College website a methadone information package that presents advice on how to get involved in providing methadone and common Q&As
- Promoted in the Bulletin three documents from Health Canada about methadone maintenance treatment

EMERGENCY CONTRACEPTION INITIATIVE

- Received from the Canadian Society of Association Executives, BC Branch, the Association Cornerstone of Excellence Award in government affairs to "recognize the CSAE-BC members for outstanding accomplishment in the association sector," acknowledging the two years of close collaboration to research, plan and implement the ECP program

INTERNATIONAL PHARMACY SERVICE (IPS)

- Clarified that the College does not object to pharmacists providing prescription products and services to foreign patients, as long as they fulfill the requirements of the Framework of Professional Practice and federal and provincial legislation
- Stated the College's position that it is not the pharmacist's responsibility to determine the legitimacy of the prescribers' relationship with their patients. However, pharmacists are responsible for ensuring the physician is licensed in Canada and reporting any concerns they have about a prescriber to the appropriate College of Physicians and Surgeons
- Clarified advertising and website information requirements for international prescription providers
- Notified pharmacists in the Bulletin of the College of Physicians and Surgeons of BC Council's position that it is inappropriate for physicians registered to practise in BC to countersign the prescriptions of physicians from out of province whom they have never met, for patients whom they have never seen or examined
- Conducted a Council assessment of the issues relating to the provision of international pharmacy services and decided to continue to monitor the situation to ensure that Council decisions and recommendations will be made on evidence-based information
- Reviewed by Council the position taken by NAPRA calling for a ban by the federal government on the export of prescription drugs to citizens of other countries until such time as governments can implement systems that will ensure the effective regulation of IPS practice to protect public safety
- Confirmed Council's encouragement of cooperation between federal and provincial governments to explore options for Canadian solutions to the issues related to IPS which are beyond the scope and jurisdiction of a provincial regulatory authority

PHARMANET

- Completed a staff analysis for Council on the current guidelines and available options for the positive identification of patients required prior to assigning a PHN or accessing a PharmaNet patient record when the patient is not personally known to the pharmacist
- Decided to retain the current wording of Bylaw 6(49)(2) but renamed and revised the "Guidelines for the Positive Identification of Patients" (now "*Identifying Patients for PharmaNet Purposes*") to emphasize the individual pharmacist's and pharmacy manager's responsibility to ensure the positive identification of patients, expanding the list of primary and secondary identification options
- Clarified for pharmacists the procedure for a patient to request his or her PharmaNet Patient Record, specifying the positive identification required and the contents of the record
- Detailed the importance and options for pharmacies to install antivirus software on their local computer systems
- Clarified the steps needed to accurately make PharmaNet patient record entries about methadone therapy
- Explained the PharmaNet access audit process
- Followed up on Resolution 2 from the 2003 CPBC annual general meeting, writing to the Ministry of Health to explore the possibility of implementing the requested action, "pursuing the PharmaNet to include access to on-line editions of tools for pharmacists (eg. AHFS, Drugdex, Drug Interaction Facts)

REGULATION, BYLAW AND POLICY REVIEW

- Reviewed the College mission for its clarity and relevance, revising it to emphasize the recipients of pharmacy care: "To ensure British Columbia pharmacists provide safe and effective pharmacy care to help people achieve better health"
- Amended the Code of Ethics by combining Values IV and VI into a new Value IV, "A pharmacist provides competent care to the patient and actively supports the patient's right to receive competent and ethical health care"
- Updated pharmacists on the new health professions legislation introduced by the provincial government whereby the *Pharmacists, Pharmacy Operations and Drug Scheduling Act* will be split into a number of parts, largely administrative changes with little impact on the day-to-day practise of pharmacy
- Clarified the new provincial *Personal Information Protection Act*, and federal *Personal Information Protection and Electronic Documents Act*, clarifying that pharmacists can continue to rely on implied consent but that pharmacies need to take responsibility for working out how to comply with the new requirements
- Outlined in the Bulletin proposed legislative framework for a new *Canada Health Protection Act*
- Accepted Health Canada's Declaration of Equivalence (DOE) for all drug classes, harmonizing BC's system with the national effort and streamlining drug interchangeability decision-making
- Informed pharmacists that no changes are required for the national or provincial Drug Schedules as a result of the new federal Precursor Control Regulations
- Notified pharmacists involved in HIV testing, counselling and care about new HIV reportability requirements, after HIV infection was added to Schedules A and B of the *Health Act Communicable Disease Regulation* under the *Health Act*
- Announced Health Canada's exemptions to the *Canadian Drug and Safety Act* so that pharmacists can dispense, sell, provide, send, deliver or transport benzodiazepines to or for an individual, pursuant to a prescription written or provided verbally by a podiatrist
- Provided initial information on new regulations for natural health products being phased in by Health Canada between now and 2010
- Amended Professional Practice Policy 30 to include licensed practical nurses on the list of nurses authorized to transmit prescriptions to pharmacists following a receipt of a verbal order from a prescriber for patients in residential care facilities, hospitals and penal institutions
- Prepared a new policy and requirements for the use of multi-dose, strip medication "blister packs" in long-term care facilities
- Prepared and asked for pharmacist feedback on a proposal by the Community Pharmacy Advisory Committee about single-entity drugs being labelled with only the generic drug name (plus the manufacturer's name)
- Requested pharmacists' input to the Community Pharmacy Advisory Committee's review of the bylaw requiring that all prescriptions (with the exception of those for oral contraceptives) be considered expired after one year from the date of prescribing
- Decided to have pharmacists enter their CPBC identification number (diploma number) in the prescriber field when providing an emergency prescription refill to clarify who is responsible for the decision to provide the medication
- Had the Registrar review and provide several options concerning the current requirement that each corporation that owns a pharmacy must have a board of directors with the majority of the board members pharmacists registered in BC
- Notified pharmacists that they now qualify as medical practitioners for the purpose of paragraph 118.2(2)(a) of the *Income Tax Act*, meaning that patients who pay a pharmacist for consulting services can include this as a medical expense eligible for the medical expense tax credit
- Developed a new policy for offering a registration fee refund to pharmacists on pregnancy/parental leave
- Reviewed the College's awards program by focusing on practice achievements, rather than on single-criteria awards, and welcomed pharmacists to suggest new award categories as the program is redeveloped

EFFORTS WITH OTHER ORGANIZATIONS

- Promoted the Continuing Pharmacy Education Calendars, upcoming events, the CPE website's RxCAFE chat room, and CCCEP home study booklets and videos
- Posted Health Canada Drug Advisories in the Bulletin, on the CPBC website and in E-Link notices
- Promoted various resource websites in the Bulletin (eg. Eating Disorder Resource Centre of BC, Prescriptionwise, Motherisk, Manitoba' Inhalent Abuse Committee)
- Presented highlights in the Bulletin of NAPRA's key initiatives representing the interests of BC pharmacists
- Clarified policies from the College of Physicians and Surgeons of BC concerning self-prescribing, prescribing for residents in post-graduate training programs, and countersigning U.S. physicians' prescriptions
- Helped circulate a document "Physician Identification on Prescriptions" to all pharmacists and physicians, wrote Health Authorities concerning physician and hospital id on outpatient prescriptions, and contacted over 50 physicians about id problems and their cooperation in using their CPSID on prescriptions
- Continued to endorse and promote the Ministry of Health's BC HealthGuide Program designed to enhance the public's access to health care information and assist consumers in obtaining appropriate care
- Promoted the BC NurseLine and Pharmacist Network service
- Encouraged pharmacists to be key supporters of the public health campaign to boost influenza vaccination rates in BC
- Promoted the Ministry of Health Planning's public funding for two new vaccine programs: pneumococcal conjugate and meningococcal C conjugate
- Printed articles in the Bulletin from dental health organizations to encourage pharmacists to support dental health initiatives
- Included articles in the Bulletin from Health Authority breastfeeding promotion committees and clinics to highlight pharmacists' role in encouraging the initiation and continuation of breastfeeding, and describing information brochures available
- Clarified Health Canada's requirements when dispensing clozapine and promoted the Clozapine Resource Centre at Riverview Hospital (now closed)
- Profiled the BC Cancer Agency's Pharmacy Communities Oncology Network (CON) Educators' first continuing education module, "Pharmacy Guide to BCCA Chemotherapy Protocols"
- Informed pharmacists about the new kidney disease early identification initiative by the BC Provincial Renal Agency, Ministry of Health Services, BCMA and laboratory physicians
- Notified pharmacists about two new PharmaAction pamphlets available for ordering and distribution to patients: "Your Guide to Better Treatment" and "The Cholesterol Test - Why You May Need It"
- Described free client brochures and posters about the appropriate use of antibiotics available from the National Information Program on Antibiotics (NIPA)
- Provided information on the U.S.'s Verified Internet Pharmacy Practice Sites (VIPPS) program, which certifies online pharmacies and is now available in Canada via NAPRA's website

OPERATIONAL OVERVIEW

COLLEGE REGISTRATIONS AND LICENSES

Overall College membership was 3,649 in 2003-04. This is an increase of 126 members from 2002-03. UBC student membership was 523 (down from 555 in 2002-03), and out-of-province/outside Canada membership was 60 (down from 73 in 2002-03).

A total of 862 pharmacies were licensed in 2003-04, a 2% decrease from 2002-03. This included 27 pharmacy openings and 14 pharmacy closures.

In 2003-04, 62 candidates registered with the College through the terms of the Mutual Recognition Agreement.

ASSESSMENTS

In 2003, 16 candidates wrote the OSCE assessment. Eight candidates were successful (50%).

In 2003-04, 182 candidates participated in one of three scheduled jurisprudence exams, with 168 successful (92%).

One hundred and forty-four UBC students completed English Language Proficiency interviews in 2003-04, with 143 successful candidates (99%).

CONTINUING PHARMACY EDUCATION, UBC

The College works with UBC's Continuing Pharmacy Education Division to offer educational programs to pharmacists. In 2003, 2,649 registrants (a 25% decrease from last year) participated in 113 programs (an 11% decrease from last year). See the Division's report on page 19 for further information on CPE activities.

PROFESSIONAL CONDUCT REVIEW

A total of 131 complaints were received from March 1, 2003 to February 28, 2004. The Inquiry Committee met four times to review these complaints. Last year, 113 complaints were received over the same time period.

Eighty of the complaints were related directly to the medication dispensed (either the incorrect drug, strength, quantity or dosage form was provided or counselling was not provided). The remaining fifty-one complaints involved concerns about privacy and confidentiality, unprofessional conduct, suspected unfitness to practice, professional incompetence and other issues.

Forty-six complaints were resolved by accepting the responsible pharmacist's explanation and commitment to correct the identified problem. Sixty-three letters of advice were sent to pharmacists. Five complaints were determined to be unresolvable or unsubstantiated. The Consent Order process was used on three occasions to deal with professional incompetence, substance abuse and unfitness to practice. Extraordinary suspension of a pharmacist's registration was used to deal with one matter concerning unfitness to practice. Five matters were referred to the Discipline Committee. A small number of complaints have not yet been resolved.

The Discipline Committee conducted one hearing from March 1, 2003 to February 28, 2004. The case involved theft of injectable narcotics and the use of another pharmacist's identification to enable practice while the pharmacist involved was suspended. The pharmacist was found guilty of conduct unbecoming a registrant and professional misconduct. The penalty ordered was an immediate cancellation of the pharmacist's registration as a pharmacist.

REGULATION STATISTICS

LICENSED PHARMACIES

Pharmacy Openings

Community	27
Total	27

Pharmacy Closings

Community	9
Hospital	5
Total	14
Net	13

Total Operating Pharmacies

Community	791
Hospital	71
Total	862

NUMBER OF REGISTRANTS

Practising	3646
Honourary Practising	3
Total	3649

NONPRACTISING REGISTER TRANSFERS

Transfer to	317
Transfer from	221

RETURN TO PRACTICE

Nonpractising members re-registered by completing Return to Practice requirements	2
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MUTUAL RECOGNITION AGREEMENT (MRA)

1 MAR. 03 - 28 FEB. 04

Qualifying candidates registered as pharmacists	62
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QUALIFYING CANDIDATES REGISTERED WITH THE COLLEGE 1 MAR. 03 - 28 FEB. 04

Outside Canada	48
Other Provinces/Territories	12
Completed registration as a pharmacist	42

UBC STUDENTS REGISTERED WITH THE COLLEGE

Year 1	129 students
Year 2	127 students
Year 3	139 students
Year 4	128 students

PHARMACY VISITS 1 MAR. 03 - 28 FEB. 04

Community pharmacies

Pre-opening	30
Routine	93
Reinspection	15
Renovations	16
Long-term care services	23
Methadone services	54
PharmaNet audits	82
Closures	0
Site Visits:	
Educational assistance	44
Observational	2
Follow-up	12
Closures	2

Hospital pharmacies

Routine	31
Renovations/relocations	0
On-site consultations	8

Residential care facilities/homes

Nonpharmacy outlets 30

Hospital and outposts (no RPh) 2

Investigations 21

Total 488

REGULATION STATISTICS - cont'd

COMPLAINTS RECEIVED 1 MAR. 03 - 28 FEB. 04

Medication-related	80
Privacy, confidentiality	14
Unprofessional conduct	20
Suspected unfitness	5
Substance abuse	3
Physical/mental ailment	2
Professional incompetence	2
Other	10
Total	131

DISPOSITION OF COMPLAINTS

Dismiss	5
Accept statement	46
Letter of advice	63
Visitation	3
Consent order	3
Extraordinary suspension	1
Refer to discipline	5
Total	126

(some complaints received are still in progress)

DISCIPLINE HEARINGS

Number	1
Disposition	
Suspension	0
Fine	0
Assess hearing costs	0
Registration cancellation	1

DECEASED COLLEGE MEMBERS TO JUNE 04

Susan Frances Anderson
 Susan Olwyn Meriwether
 Audrey Maureen Ramsey
 Sharon Elaine McKinnon
 John Edwin Smith
 Michael Desmond Ratner
 Jodi Nicole Semeniuk
 Philip Harold Brasnett
 Paul Randall Trinkle

ASSESSMENT STATISTICS

ENTRY-LEVEL ASSESSMENTS

OSCE ASSESSMENT

DATE OF ASSESSMENT	CANDIDATES	SUCCESSFUL
25 May 2003	6	2
8 November 2003	10	6
Total	16	8

JURISPRUDENCE EXAM

DATE OF ASSESSMENT	CANDIDATES	SUCCESSFUL
29 May 2003	26	25
13 November 2003	124	115
5 February 2004	32	28
Total	182	168

A special Jurisprudence Examination was held 1 September 2003, with 1 candidate successful

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Management Consultants

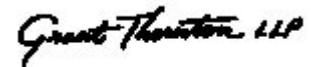
Auditors' Report

To the Members of
College of Pharmacists of British Columbia

We have audited the statement of financial position of the College of Pharmacists of British Columbia as at February 29, 2004 and the statements of revenue and expenditures, changes in net assets and cash flows for the year then ended. These financial statements are the responsibility of the College's management. Our responsibility is to express an opinion on these financial statements based on our audit.

We conducted our audit in accordance with Canadian generally accepted auditing standards. Those standards require that we plan and perform an audit to obtain reasonable assurance whether the financial statements are free of material misstatement. An audit includes examining, on a test basis, evidence supporting the amounts and disclosures in the financial statements. An audit also includes assessing the accounting principles used and significant estimates made by management, as well as evaluating the overall financial statement presentation.

In our opinion, these financial statements present fairly, in all material respects, the financial position of the College as at February 29, 2004 and the results of its operations and changes in net assets and cash flows for the year then ended in accordance with Canadian generally accepted accounting principles.



Chartered Accountants

Vancouver, Canada
June 4, 2004

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STATEMENT OF FINANCIAL POSITION

February 29

	2004	2003
Assets		
Current		
Cash	\$1,164,844	\$1,228,907
Short term investments	365,843	348,030
Receivables	67,558	26,415
Prepays and deposits	81,810	135,521
Due from joint venturers	-	47
	<u>1,680,055</u>	<u>1,738,920</u>
Property and equipment (Note 3)	1,625,828	1,646,830
	<u>\$3,305,883</u>	<u>\$3,385,750</u>
Liabilities and Net Assets		
Liabilities		
Current		
Payables and accruals	\$ 277,520	\$ 396,646
Current portion of capital lease obligations	76,000	42,000
Deferred revenue (Note 4)	1,930,713	1,939,951
Due to joint venturers	66	-
	<u>2,284,299</u>	<u>2,378,597</u>
Capital lease obligations (Note 5)	190,687	200,516
	<u>2,474,986</u>	<u>2,579,113</u>
Net Assets		
Invested in capital assets	1,359,141	1,404,314
Contingency reserve	-	40,000
Unrestricted net assets	(528,244)	(637,677)
	<u>830,897</u>	<u>806,637</u>
	<u>\$3,305,883</u>	<u>\$3,385,750</u>

See accompanying notes to the financial statements.

STATEMENT OF CHANGES IN NET ASSETS

Year Ended February 29

				2004	2003
	Invested in Capital Assets	Contingency Reserve	Unrestricted	Total	Total
Balance, beginning of year	\$1,404,314	\$ 40,000	\$ (637,677)	\$ 806,637	\$ 790,011
(Deficiency) excess of revenue over expenditures	(128,038)	-	152,298	24,260	16,626
Investment in capital assets	82,865	-	(82,865)	-	-
Transfers	-	(40,000)	40,000	-	-
Balance, end of year	\$1,359,141	\$ -	\$ (528,244)	\$ 830,897	\$ 806,637

STATEMENT OF REVENUE AND EXPENDITURES

Year Ended February 29

	2004	2003
Revenue		
Licence and registration fees	\$2,854,424	\$2,638,407
QC and student registrations	77,450	90,118
Other	771,547	632,397
Grants	120,000	110,000
Total revenue	<u>3,823,421</u>	<u>3,470,922</u>
Expenditures		
College	290,448	241,266
Pharmacy site visits	40,739	63,617
Inquiry/discipline	30,531	21,015
Assessments	264,368	237,119
PharmaNet	6,757	18,063
Education	243,637	225,930
Salaries and benefits	2,100,849	1,703,680
General administration	693,794	829,124
Total expenditures	<u>3,671,123</u>	<u>3,339,814</u>
Excess of revenue over expenditures before the following	152,298	131,108
Depreciation and amortization	128,038	114,482
Excess of revenue over expenditures	<u>\$ 24,260</u>	<u>\$ 16,626</u>

See accompanying notes to the financial statements.

STATEMENT OF CASH FLOWS

Year Ended February 29

	2004	2003
Cash derived from (used in)		
Operating		
Excess of revenue over expenditures	\$ 24,260	\$ 16,626
Depreciation and amortization	128,038	114,482
	<u>152,298</u>	<u>131,108</u>
Change in non-cash operating working capital		
Receivables	(41,143)	(5,835)
Prepays and deposits	53,711	(39,052)
Payables and accruals	(119,126)	152,511
Deferred revenue	(9,238)	122,563
	<u>36,502</u>	<u>361,295</u>
Investing		
Additions to capital assets	(21,498)	(48,703)
Short term investments	(17,813)	(348,030)
Due from joint venturers	113	845
Lease payments	(61,367)	(24,116)
	<u>(100,565)</u>	<u>(420,004)</u>
Net decrease in cash	(64,063)	(58,709)
Cash		
Beginning of year	1,228,907	1,287,616
End of year	<u>\$1,164,844</u>	<u>\$1,228,907</u>
Non-cash investing activities not included in cash flows:		
Capital assets acquired through capital leases	\$ 85,538	\$ 266,632

See accompanying notes to the financial statements.

NOTES TO THE FINANCIAL STATEMENTS

February 29, 2004

1. NATURE OF OPERATIONS

The College is a regulatory body for pharmacists and pharmacies of BC, to set and enforce professional standards of the profession. The College is incorporated under the *Pharmacists, Pharmacy Operations and Drug Scheduling Act* as a not-for-profit organization. For income tax purposes, the College is treated as a not-for-profit organization.

2. SUMMARY OF SIGNIFICANT ACCOUNTING POLICIES

Revenue Recognition

Revenue is recorded on an accrual basis.

Property and Equipment

Property and equipment are recorded at cost and depreciated over their estimated useful lives using the following rates:

Building	5%, declining balance method
Furniture and equipment	10%-20%, declining balance method
Computer	30%, declining balance method
Software	50%, declining balance method
Leasehold improvements	20%, straight line method
Building improvements	straight line method over term of lease plus one renewal option

Use of Estimates

In conformity with Canadian generally accepted accounting principles, management is required to make estimates and assumptions that could affect the reported amounts of assets and liabilities and disclosure of contingent assets and liabilities at the date of the financial statements, and the reported amounts of revenues and expenditures during the year. Actual results could differ from those reported.

NOTES TO THE FINANCIAL STATEMENTS - cont'd

February 29, 2004

3. PROPERTY AND EQUIPMENT

			2004	2003
	Cost	Accumulated Depreciation	Net Book Value	Net Book Value
Land	\$ 524,379	\$ -	\$ 524,379	\$ 524,379
Building	1,198,078	575,092	622,986	654,913
Furniture and equipment	514,719	186,755	327,964	311,622
Computer	516,188	408,690	107,498	106,961
Software	32,269	14,656	17,613	13,178
Leasehold improvements	133,889	126,506	7,383	6,024
Building improvements	163,899	145,894	18,005	29,753
	<u>\$3,083,421</u>	<u>\$1,457,593</u>	<u>\$1,625,828</u>	<u>\$1,646,830</u>

4. DEFERRED REVENUE

Deferred revenue represents the subsequent year's pharmacy licences and pharmacists' fees received prior to the year end.

5. CAPITAL LEASE OBLIGATIONS

The College is committed to pay annual leases for office equipment under lease agreements. These leases will expire at various dates between 2005 to 2008. At the end of the lease, the College has the option to purchase the equipment at the fair market value. Minimum annual lease commitments are as follows:

2005	\$ 76,000
2006	73,000
2007	54,000
2008	51,000
2009	12,687
	<u>266,687</u>
Less: current portion	<u>76,000</u>
	<u>\$ 190,687</u>

NOTES TO THE FINANCIAL STATEMENTS - cont'd

February 29, 2004

6. JOINT VENTURE

The College entered into an agreement dated March 3, 1989 to purchase a 30% interest in a joint venture set up to acquire and develop a property. The College occupies space in the building and pays rent to the joint venture. The College's proportionate share of assets and liabilities of the joint venture and revenue and expenses of the joint venture are as follows:

	2004	2003
Capital and other assets	\$1,234,474	\$1,262,432
Due from (to) joint venturers	(66)	47
Other liabilities	(30,767)	(26,405)
Equity in joint venture	<u>\$1,203,641</u>	<u>\$ 1,236,074</u>
Total revenues	\$ 282,893	\$ 284,013
Total expenses	<u>173,654</u>	<u>196,817</u>
Excess of revenue over expenditures	<u>\$ 109,239</u>	<u>\$ 87,196</u>

The above amounts are incorporated into these financial statements.

CONTINUING PHARMACY EDUCATION, UBC

It has been yet another very busy and successful year for the Division of UBC-CPE in British Columbia. However, this year was not without its challenges.

Our division suffered a significant blow in October 2003, when Rita Wood, our Program Assistant, took an extended leave. Rita's wealth of experience, enthusiasm and commitment is a great loss to our department. However, we were fortunate to bring Joe de Sá on board as Program Assistant. Joe comes to us with a wealth of experience, as he has been the Program Assistant with the Division of Continuing Medical Education (CME) for the past five years. Through his tenure at CME, Joe's great efforts were responsible for the success of numerous high-profile national and international conferences, short adult educational courses and other community-based programs. Joe has already made tremendous contributions to CPE.

Our division has done an admirable job in tackling the challenge of providing continuing professional development programs and activities over the past year to help meet the educational needs of BC pharmacists, as well as to reflect the vision of both the College of Pharmacists of BC and the Faculty of Pharmaceutical Sciences at UBC. Interest in continuing professional development remains high.

We have made significant progress with numerous innovative programs and activities. Some of our educational highlights for 2003 include:

- The design and development of "The Challenges of Depression" videotape, produced from part of the "New Concepts in the Treatment of Depression" (Nov. 2002) conference footage. The videotape has been used as an educational tool for accredited learner-centered programs across BC. To date, over 150 pharmacists from eight BC communities have attended these learner-centered sessions.
- The delivery of numerous regional programs and activities in consultation with our Regional Coordinators, including the Northwest BC Conference (Terrace, BC), Victoria Evening Lecture Series, and the "Linda's Journey: A Pharmacist's Primer on Breast Cancer" Lecture Series (12 locations in BC).
- The delivery of the second "Pharmaceutical Compounding... the basics and beyond" Conference (June 2003, UBC) that featured both hands-on compounding lab activities and didactic lectures.
- The development and delivery of the "Helping Patients Live with Cancer: Current Issues in Oncology" (Nov. 2003, UBC) Conference that focused on treatment options for various forms of cancer, and providing patient support for the management of common oncology problems.

In addition to the live, group/self study and web-based continuing professional development programs under development, our Division is currently working on a number of innovative projects. Initiatives for 2004 include: the delivery of the 16 week "International Pharmacists Graduate Program" for pharmacists educated outside North America; the design and development of another videotape for small group sessions; expanding the use of technology in the delivery of programming to more rural communities; and helping to coordinate numerous regional programs in consultation with our Regional Coordinators Network.

Vital to our efforts is the Regional Coordinators Network of 37 volunteer pharmacists, who facilitate delivery of high quality continuing professional development programs and activities throughout the province. Programs and activities from the various regions include 1-2 day conferences, study group sessions, interdisciplinary CE programs and small group learner-centered sessions. We are grateful for their contributions to the ongoing success of CPE in BC.

As a self-supporting unit, UBC-CPE relies on unrestricted educational grants from a number of external companies and organizations. We greatly appreciate the support they have provided. Because of the generous contributions we have received from these companies, registration fees are kept at a manageable level for pharmacists.

Although continuing education is not mandatory for pharmacists in BC, pharmacists participate in the annual "CEU Review" and receive recognition from both UBC-CPE and the College of Pharmacists of BC. The number of pharmacists who participate in this activity continues to grow.

We are grateful for the generous support provided by the College of Pharmacists of BC and the Faculty of Pharmaceutical Sciences at UBC, and their ongoing commitment to lifelong learning in pharmacy in British Columbia. The significant contributions made by Linda Lytle, Sharon Kerr, Dean Robert Sindelar and Dr. David Fielding to the viability of UBC Continuing Pharmacy Education are most sincerely appreciated. Special thanks goes to Dr. Catherine Ekeland and Louanne Twaites for their continued assistance to the Division.

Respectfully submitted,

JANICE MOSHENKO
Director

CONTINUING PHARMACY EDUCATION, UBC - cont'd

	PROGRAMS		CONTACT HOURS		REGISTRATIONS	
	No.	% of Total	No.	% of Total	No.	% of Total
Vancouver Area	13	12	48.75	19	782	30
Non-Vancouver						
UBC Programs	15	13	38.25	15	583	22
RC Programs	35	31	46.25	18	299	11
Independent Study	50	44	120.25	48	985	37
Total	113		253.50		2,649	

This table summarizes the program activities of UBC Continuing Pharmacy Education (UBC-CPE) for 2003. Figures quoted under "Registrations" indicate the total number of registrants (pharmacists and others) for the programs.

FACULTY OF PHARMACEUTICAL SCIENCES, UBC

Your Faculty of Pharmaceutical Sciences is undertaking a strategic planning process to help chart our pathway for the future in terms of the five pillars of UBC's Trek Strategic Plan; learning, people, research, community and internationalization. As we look toward the future, it is important to reflect on the past. Your Faculty has completed another outstanding year. As I review the events and accomplishments of our Faculty during the past academic year, I realize how important each and every contribution the practitioners of this province, our alumni, our partners, and our friends provide to assure that we create an excellent and caring, yet challenging learning environment to prepare our students for the rapidly changing world of health care. Paired with your Faculty of Pharmaceutical Sciences, we make an unbeatable team now and into the future. Our faculty members work hard to enhance learning and understanding in areas becoming more complex by the day. Our students fulfill extremely demanding academic assignments, are committed to excellence, push themselves to be the best of the best, and give back to the profession and society. Our staff is dedicated, talented, student-oriented, and contributes 110 per cent every day to our Faculty and UBC. Our friends are committed to excellence and the future of the profession. This past year has been a good one and the future is even brighter!

As we strive to better meet the needs of the profession, this past Fall we implemented the first year of our new practice-oriented B.Sc. (Pharm) curriculum along with an extensive evaluation system to assure we achieve our expected outcomes and foster continuous quality improvement. The second year curriculum has been approved by the UBC Faculty Senate for implementation in Fall 2004. The third year is up for a Senate vote soon with year four to follow. Among the many enhancements we have made to our existing and new curriculum include the continued success of integrating pharmacy practitioners as instructors in the pharmacy practice laboratories, the use of "standardized patients" in the third year, and the creation of a small-group learning environment known as "Cases in Pharmaceutical Sciences" (CAPS) that integrates all course learning into scenarios that practising pharmacists experience daily. Partnering with the Leslie Dan Faculty of Pharmacy at the University of Toronto, we have implemented an International Pharmacy Graduate Program designed to assist pharmacy graduates from outside of Canada prepare for practice in Canada. We have reorganized the Dean's Office to create a dedicated Office of Student Affairs to better meet the needs of our students and an Associate Dean for Academic Affairs to facilitate all Faculty learning programs.

We are working very closely with university leadership, the provincial government, and pharmacy stakeholders to create a plan to enhance financial support for your Faculty, increase the size of our enrolment, and improve the physical facilities in which our students learn. We continue to build upon our strong research capabilities to help close the gap in our quest to first understand disease, then to conquer it, while simultaneously studying the workings of the health care system. We are continuing to enhance our environment for quality learning, effective communication, practical research discovery and "true" partnerships to contribute to our mutual goals to enhance the health and well being of the residents of British Columbia. We appreciate your continued support and promise to work ever harder in the coming years to meet the needs of our students, our profession, and our society.

I would like to highlight some significant events, accomplishments, and achievements of the past year that will serve as our foundation for the future:

FACULTY HIGHLIGHTS

- **Dr. Frank Abbott** was appointed as the Executive Director of the Association of the Faculties of Pharmacies of Canada and the Association of the Deans of Pharmacies of Canada. Dr. Abbott is actively involved in organizing the International ISSX meeting, which is coming to Vancouver in the summer of 2004.
- **Dr. Gail Bellward** received the "Women of Distinction" award from the YWCA. Dr. Bellward stepped down as Associate Dean of Research and Graduate Studies at the end of June, to take a one-year sabbatical to focus on her research.
- **Dr. Helen Burt** was extremely busy as the CIHR Coordinator for UBC in the first half of the year. Dr. Burt went on sabbatical in July of 2003, traveling to Europe where she was inspired to complete several manuscripts. Dr. Burt will be returning to the Faculty to take up her position as Associate Dean of Research and Graduate Studies in July 2004.
- **Dr. Brian Cairns** became the Faculty of Pharmaceutical Sciences' first recipient of a Canada Research Chair, and will be focusing on pain research.
- **Dr. Bruce Carleton** became a member of the Canadian Expert Drug Advisory Committee. Bruce was also appointed as an Adjunct Associate Professor with the School of Health Information Science at the University of Victoria in July 2003.

FACULTY OF PHARMACEUTICAL SCIENCES, UBC - cont'd

- **Ms. Oana Chirila**, a third year Pharmacy student, was elected AMS President for the 2003-04 term. This is the first time a Pharmacy student has held the post.
- **Dr. Mary Ensom** received the American Chinese Pharmaceutical Associate Services Award for dedicated service and was also conferred Fellow status with the Canadian Society of Hospital Pharmacists. Dr. Ensom became the Faculty's first Distinguished University Scholar in November 2003.
- **Dr. David Fielding** was confirmed as the Faculty's Associate Dean of Professional Affairs, and has performed admirably, adapting to the rigours and challenges of the position.
- **Dr. David Fielding** and **Dr. Wayne Riggs** were named co-recipients of the Just Desserts Award 2003 for their contributions to the pharmacy student body.
- **Dr. Leela John** joined the Faculty as an Assistant Professor, Clinical Pharmacy and Clinical Coordinator of the Pharm D. Program.
- **Dr. Sidney Katz** has been appointed to the Order of Canada for his long-standing contributions to science awareness and education in Canada.
- **Dr. Marc Levine** was appointed Chair of the Clinical Research Review Committee at Children's and Women's Hospitals. Dr. Levine also became Editor of the journal, *The Annals of Pharmacotherapy*.
- **Dr. Peter Loewen** has been conferred a Fellow by the Canadian Society of Hospital Pharmacists.
- **Dr. Kathleen MacLeod** agreed to serve as the Acting Associate Dean of Research for a one-year period beginning July 2003.
- **Dr. Kathleen MacLeod** and **Brian Rodrigues** put their organizational skills to the test and organized the very successful McNeill Symposium which took place on January 24, 2004. It was capped off with the final retirement party for the esteemed Dr. John McNeill.
- **Dr. John McNeill**, although having officially retired on December 31, 2003, will keep his hand in by teaching a variety of pharmacology courses for the Faculty and continuing with his research group.
- **Dr. Wayne Riggs** agreed to serve as the Acting Associate Dean of Graduate Studies for a one-year period beginning July 2003.

- **Dr. Jennifer Shabbits** received the "Lloyd Skarsgard Research Excellence Prize" for her graduate work.
- **Dr. Stephen Shalansky** was appointed Chair of the Providence Research Ethics Board.
- **Mr. Peter Synadinos** retired from the Faculty after 20 years of service.
- **Dr. Kishor Wasan** received a five-year "CIHR University-Industry Research Chair in Pharmaceutical Development" co-sponsored by CIHR and Forbes Medi-Tech Inc. in December 2003. Dr. Wasan continued to champion the National Summer Student Research Program for Canadian Pharmacy Schools across Canada, as sponsored by Merck Company Foundation. Dr. Wasan was elected as Chair of the Lipid-based Focus Group of the American Association of Pharmaceutical Scientists.
- **Ms. Marguerite Yee** received the prestigious "Pillar of Pharmacy" award from the Canadian Foundation of Pharmacy, recognizing excellence, leadership and commitment to the profession of pharmacy in Canada during a pharmacist's career. This is a double first: First woman and first BC pharmacist to receive the award.
- **Dr. Peter Zed** and his investigative team in the Emergency Department at VGH were the recipients of the CSHP BC Branch Pharmacy Practice Award, for their research.

FACULTY DEVELOPMENT

- The Faculty of Pharmaceutical Sciences has received contributions from individuals, industry, retail pharmacy and associations totaling over \$900,000 for the period April 1, 2003 to March 31, 2004 from 705 donors. These donations enable the Faculty to establish endowment funding for research, awards, program support and structured pharmacy educational opportunities for undergraduate and graduate students.
- The Faculty raised \$7,746 for the Faculty of Pharmaceutical Sciences Scholarship Fund. The Faculty raised \$23,313 for the Faculty of Pharmaceutical Sciences Bursary Fund.
- Dr. John H. McNeill, former Dean and Professor retired last year from the Faculty. In honour of his leadership and vision, the Faculty established the John H. McNeill Scholarship Fund in Pharmaceutical Sciences. The goal was to raise \$50,000 towards this fund in honour of his retirement. To date, \$48,000 has been raised for the John H. McNeill Scholarship Fund, which will play a critical role in assisting graduate and undergraduate students with increasing tuition fees.

FACULTY OF PHARMACEUTICAL SCIENCES, UBC - cont'd

- The 14th Annual Bernie Riedel Golf Tournament attracted 200 golfers on June 23, 2003, and raised \$25,000 for pharmacy practice education and research at the Faculty of Pharmaceutical Sciences, UBC.
- Wyeth Consumer Healthcare Inc. established the Wyeth Consumer Healthcare Guy Genest Award in Pharmaceutical Sciences in the Faculty of Pharmaceutical Sciences at the University of British Columbia (UBC), with a \$20,000 donation. UBC's Faculty of Pharmaceutical Sciences and the Pharmacy Undergraduate Society, in appreciation for Mr. Genest's contributions to education, provided an additional \$10,000, bringing the endowment to \$30,000. The award will benefit students entering their third year of Pharmacy.

RETIREMENTS

Effective December 31, 2003:

- **Dr. John H. McNeill**, Professor of Pharmacology and Toxicology for 32 years and the Dean of the Faculty from July 1, 1984 to June 30, 1996.

RESEARCH

- The Faculty received \$3,931,388 in research funding for the 2003-2004 year.

TEACHING AWARDS

- **Dr. Brian Rodrigues** is the recipient of the 2004 "Killam University Teaching Prize".
- **Dr. Brian Rodrigues** is the recipient of the "Graduating Class - Master Teacher Award".

ROBERT SINDELAR
Dean

HIGHLIGHTS

GRADUATES WITH B.Sc.(Pharm.)

DATE	MALE	FEMALE	TOTAL
May 2003	52 (41%)	75 (59%)	127
Nov. 2003	2	0	2
Total	54	75	129

GRADUATE DEGREE STATISTICS 2003-04

DEGREE	MALE	FEMALE	TOTAL
M.Sc.	4	4	8
Ph.D.	2	1	3
Pharm.D.	1	5	6
Total	7	10	17

PHARMACY RESIDENCY PROGRAM GRADUATES 2003-04

PROGRAM	MALE	FEMALE	TOTAL
Hospital	6	15	21
Community	1	0	1
Total	7	15	22

ADMISSIONS BY COLLEGE DISTRICT 2003-04

COLLEGE DISTRICT	NO. ADMITTED
1. Metro Vancouver	61 (43%)
2. Fraser Valley	26 (19%)
3. Vancouver Island/Coastal	20 (14%)
4. Kootenay/Okanagan	18 (13%)
5. Northern BC	12 (9%)
Outside BC	3 (2%)
Total	141

ENROLMENT STATISTICS 2003-04

YEAR	MALE	FEMALE	TOTAL
First	53 (38%)	88 (62%)	141
Second	53 (36%)	93 (64%)	146
Third	44 (31%)	100 (69%)	144
Fourth	40 (30%)	87 (70%)	134
Undergrad Sub-Total	190 (34%)	368 (66%)	558
M.Sc.	12 (57%)	9 (43%)	21
Ph.D.	14 (82%)	3 (18%)	17
Pharm.D.	5 (36%)	9 (64%)	14
Graduate Sub-Total	31 (62%)	21 (38%)	52
Total	221 (36%)	389 (64%)	610

THE COLLEGE OF PHARMACISTS OF BC LISTS

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Dr. Bernard Riedel

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THE COLLEGE OF PHARMACISTS OF BC LISTS - cont'd

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 Miguel Lopez-Dee
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COLLEGE *of* PHARMACISTS
OF BRITISH COLUMBIA

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