

Eyhh Slaxin (Good Medicine) Line



A dedicated phone line for Indigenous people

The Eyhh Slaxin (Good Medicine) Line is a dedicated phone line for Indigenous individuals to speak directly with the College of Pharmacists of British Columbia (CPBC) about concerns related to pharmacy care experiences in B.C.

Eyhh Slaxin means Good Medicine — reflecting an approach grounded in respect, care, and responsibility.



Call Us

604-343-0614
1-877-296-7381 (Toll Free)

Live hours

- Mon / Wed / Fri: 10:00 am – 12:00 pm
- Tue / Thu: 1:30 pm – 3:30 pm

Voicemail is available outside these hours. Calls are returned within one business day.

Who this phone line is for

This line is for Indigenous people only, including:

- First Nations, Inuit, and Métis individuals
- People calling on behalf of an Indigenous family member, friend, or client

Callers not representing an Indigenous concern will be directed to CPBC’s standard intake options.



What to expect

- A live conversation with a CPBC team member
- Space to share your experience in a way that feels right for you
- A respectful starting point for moving toward addressing your concerns

Learn more about the Eyhh Slaxin Line as well as the ways in which our concerns process supports cultural safety for Indigenous clients at:

bcpharmacists.org/eyhhsloxin



Need immediate support?

College of Pharmacists
of British Columbia

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CPBC is not a crisis service.
For urgent support, contact
KUU-US Crisis Line Society
1-800-588-8717



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