

## What Do We Do?

The College of Pharmacists of BC works on your behalf by making sure the pharmacy you choose to visit, and the pharmacists and pharmacy technicians who work there are qualified and able to provide safe, effective, and ethical pharmacy care.



IN BC THERE ARE OVER

**9000**

Pharmacists and  
Pharmacy Technicians,



AND OVER

**1500**

pharmacies

College of Pharmacists  
of British Columbia



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 @BCPharmacists  /bcpharm

The College receives its authority from - and is responsible for administering - provincial pharmacy legislation.

[bcpharmacists.org](http://bcpharmacists.org)

## College of Pharmacists of British Columbia



*Better health through  
excellence in pharmacy*

## Who We Are

The College of Pharmacists of BC regulates the pharmacy profession in the public interest. We set and enforce standards, and promote best practices for the delivery of pharmacy care in British Columbia.

### We work in the following areas to accomplish our mandate:

- ✓ We license pharmacists, pharmacy technicians, and pharmacies in BC.
- ✓ We ensure pharmacists and pharmacy technicians complete continuing education to advance their knowledge, skills, and abilities.
- ✓ We investigate and resolve complaints from the public.
- ✓ We review pharmacy practice in BC to ensure that standards are met.

For more information on our role, visit the College website at [bcpharmacists.org](http://bcpharmacists.org).

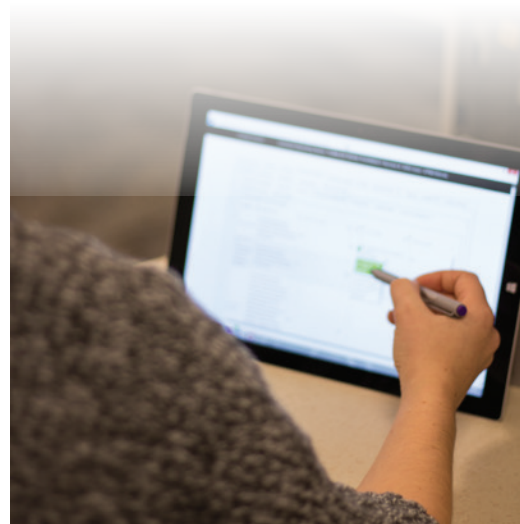


## Practice Review Program

The College launched the Practice Review Program in 2015 which consists of Pharmacy Reviews and Pharmacy Professional Reviews

Specially-trained College staff known as Compliance Officers will visit all pharmacies across the province to ensure that pharmacists and pharmacy technicians are meeting current standards of practice.

If you see a Compliance Officer in your pharmacy the next time you visit, know that their job is to make sure that you receive safe and effective pharmacy care.



## What To Expect



Compliance Officers will observe pharmacists and pharmacy technicians as they perform everyday duties in their own pharmacy. The Compliance Officer also review the pharmacy to make sure it meets legislated requirements.



Compliance Officers are pharmacists and pharmacy technicians themselves, so they have in depth knowledge of the College's standards of practice, and the responsibilities of working in a pharmacy.



During their visit, Compliance Officers may ask you a few questions about your experience at that pharmacy. This is a routine part of their review and helps inform their work.



If you have any questions about the Pharmacy Review Program process, don't hesitate to contact the College, or ask your pharmacist.